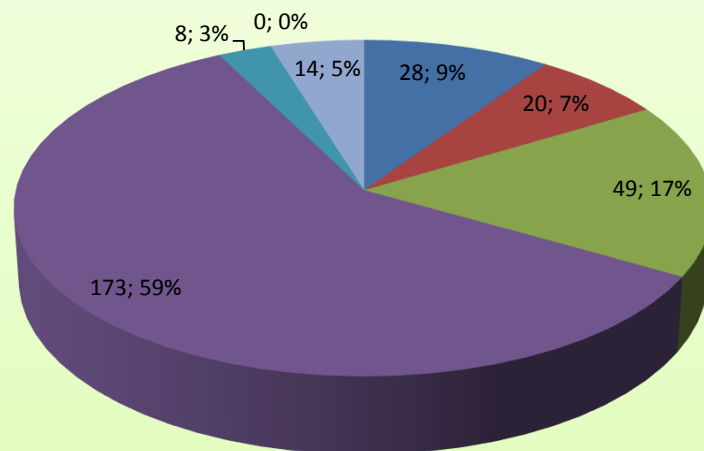
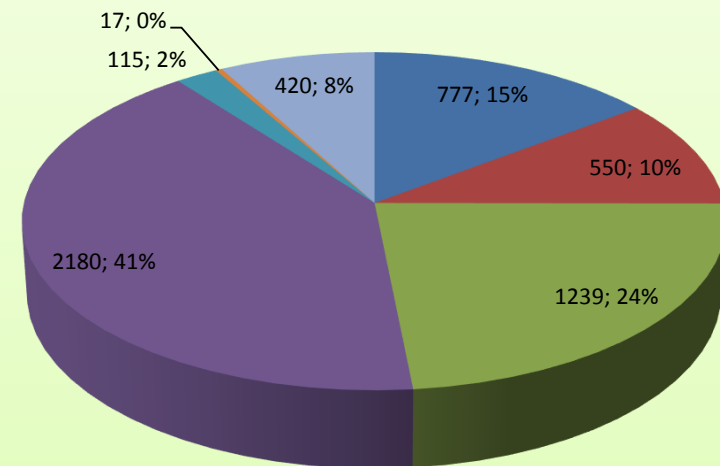


Áreas - Agosto/2013



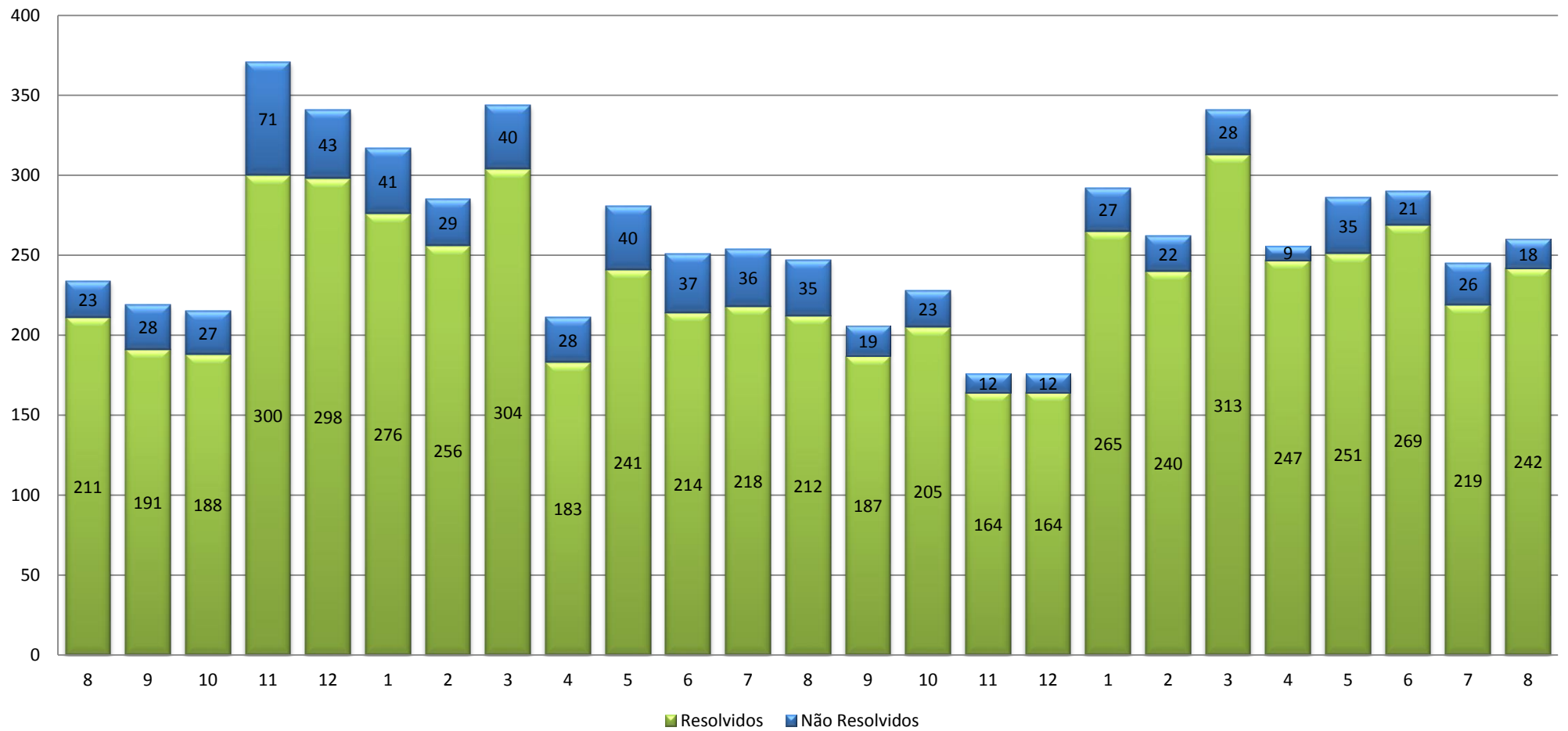
■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

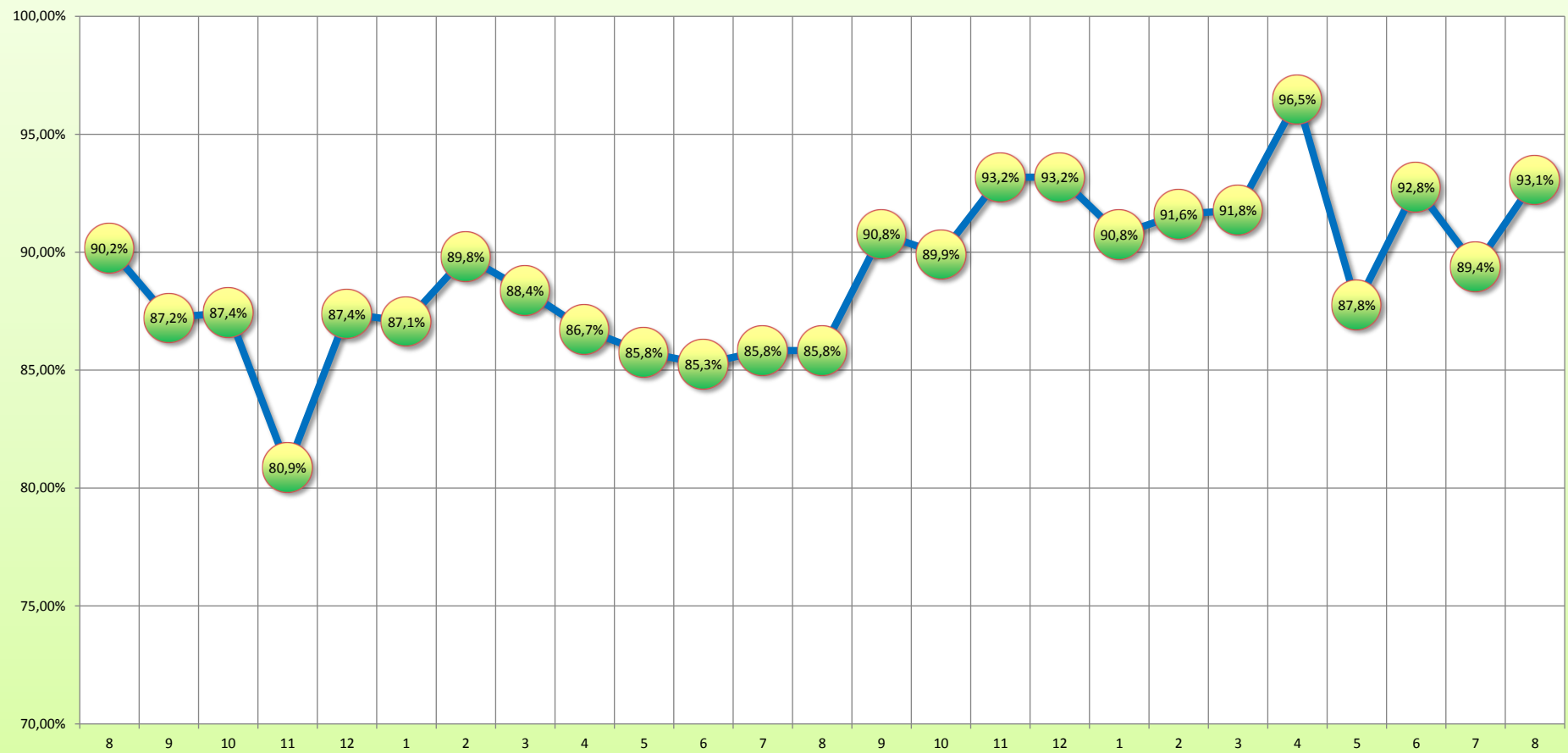


■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

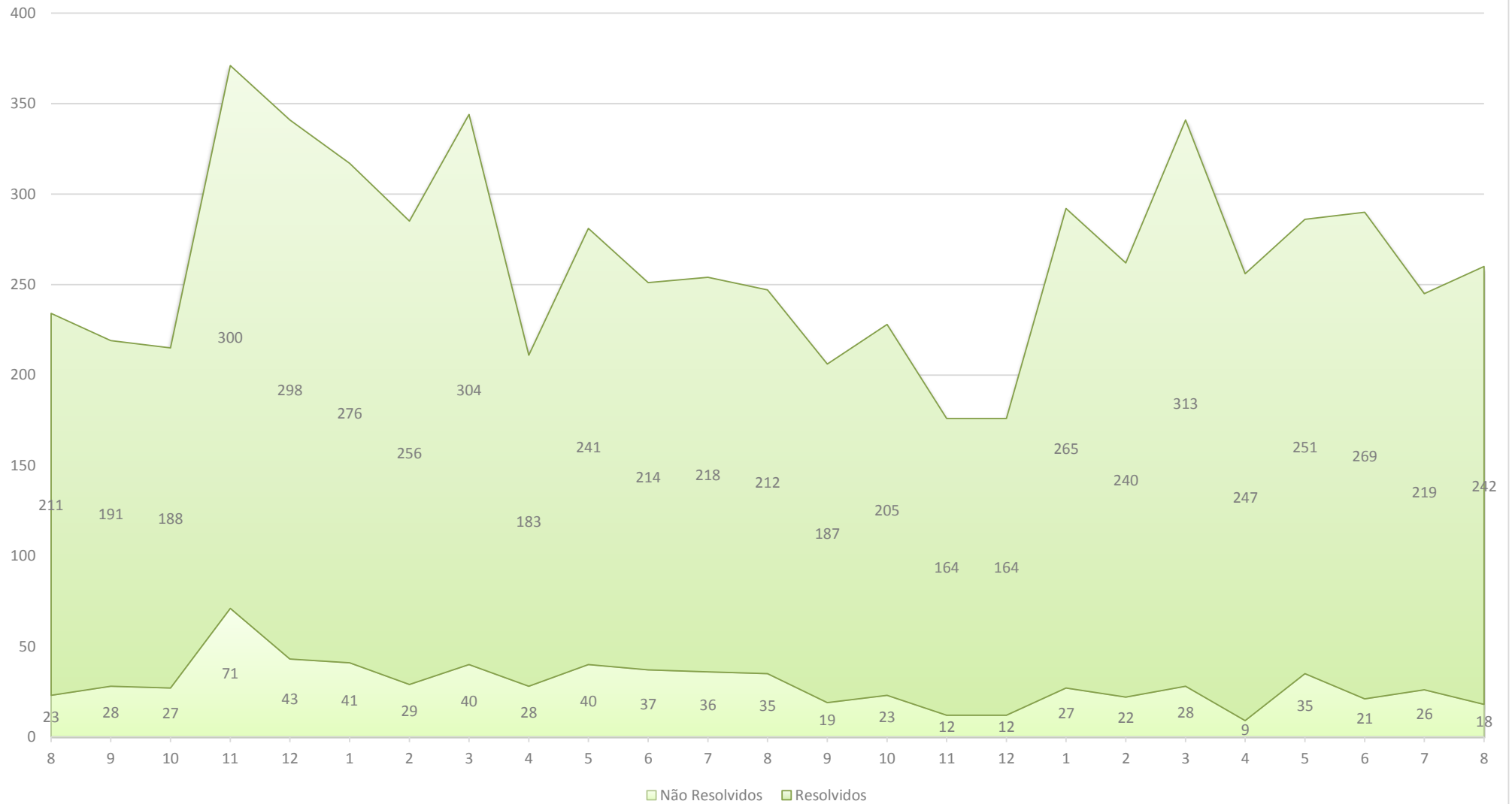
Total de Atendimentos - 2011-2013



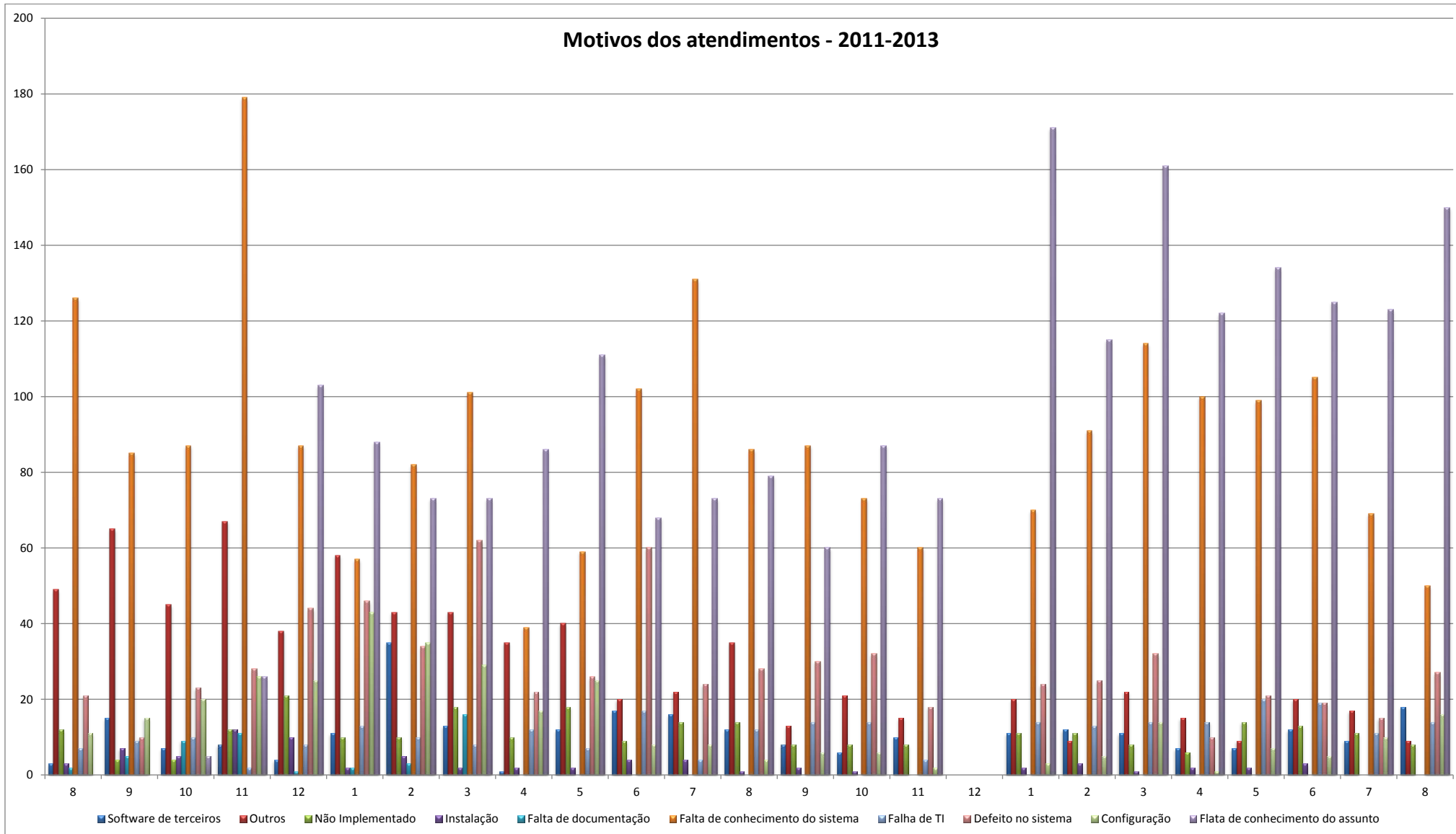
Casos Resolvidos no 1º Atendimento - 2011-2013



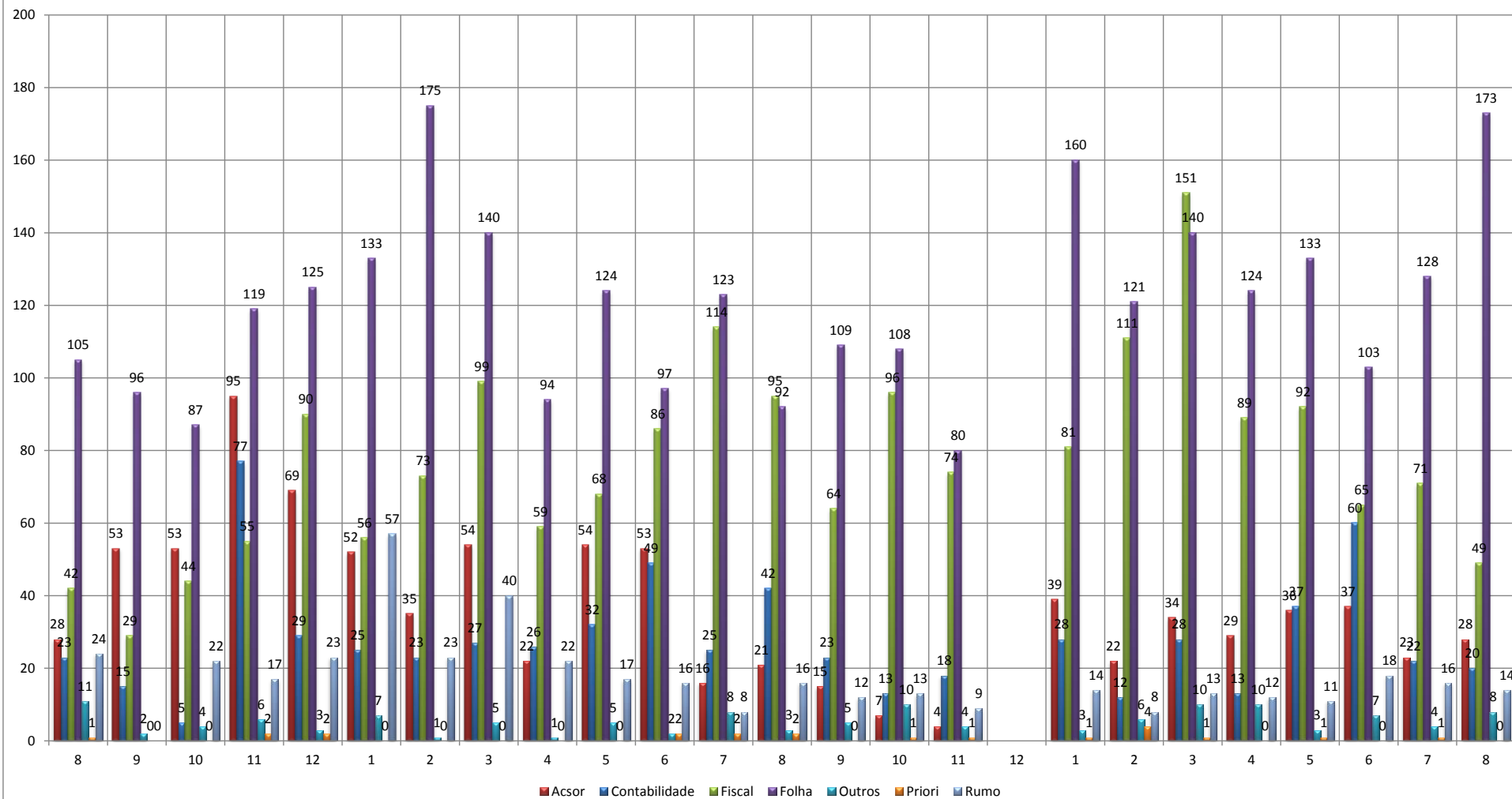
Evolução dos Atendimentos x Não Resolvidos - 2011-2013



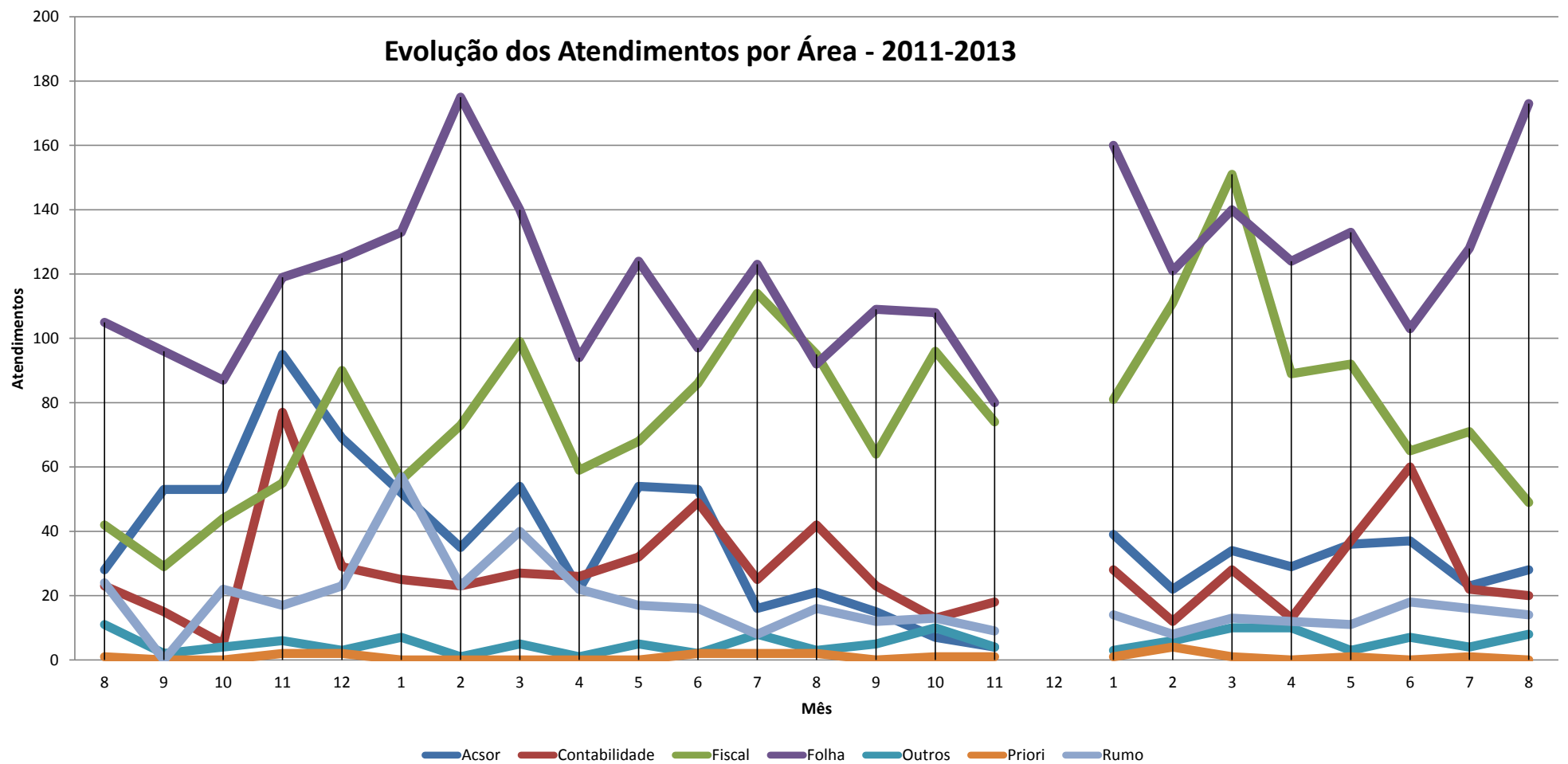
Motivos dos atendimentos - 2011-2013



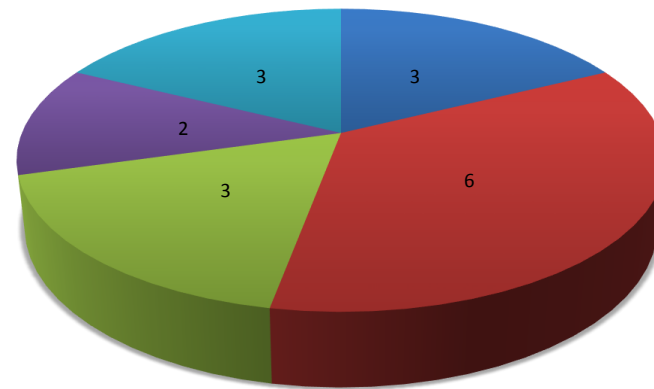
Atendimentos por área - 2011-2013



Evolução dos Atendimentos por Área - 2011-2013

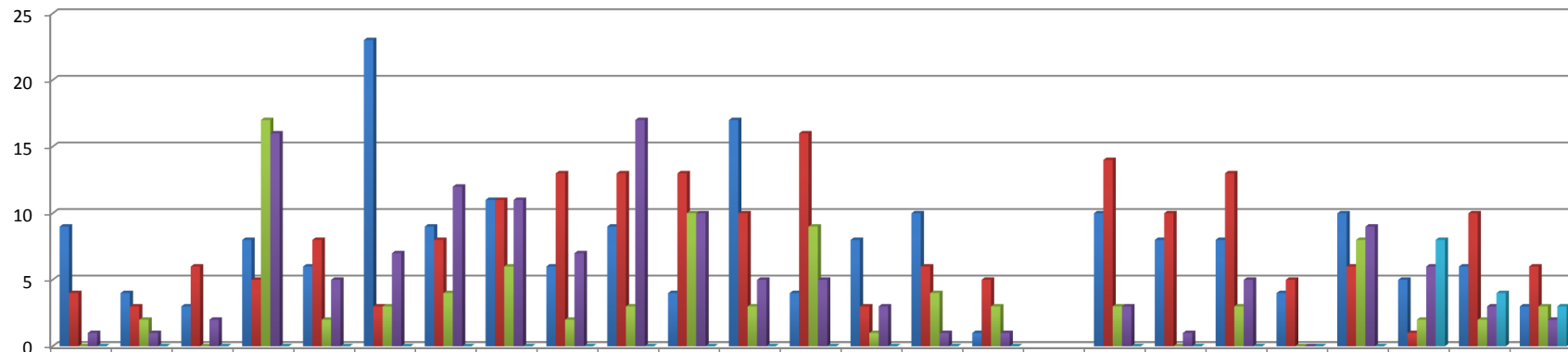


**Casos não resolvidos
por área
Agosto/2013**



■ Folha
■ Fiscal
■ Contabilidade
■ Aczor
■ Rumo

**2012
-
2013**



■ Folha ■ Fiscal ■ Contabilidade ■ Aczor ■ Rumo