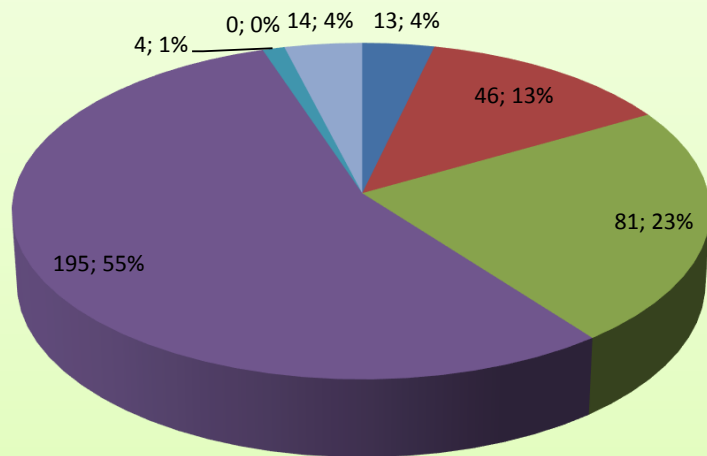
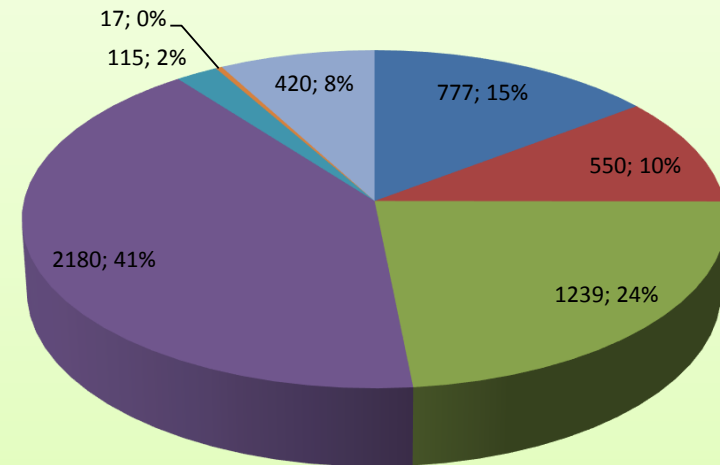


Áreas - Janeiro/2014



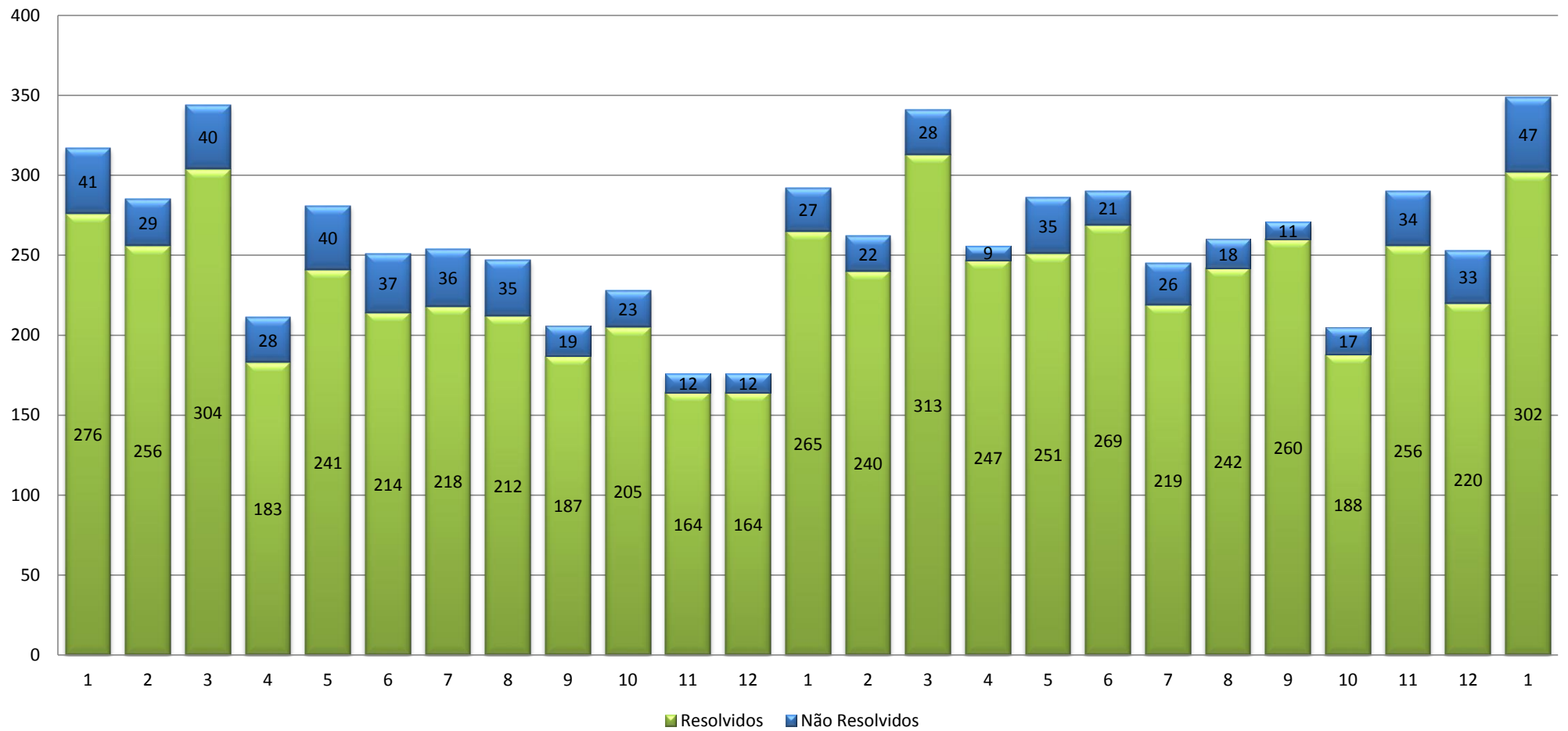
■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

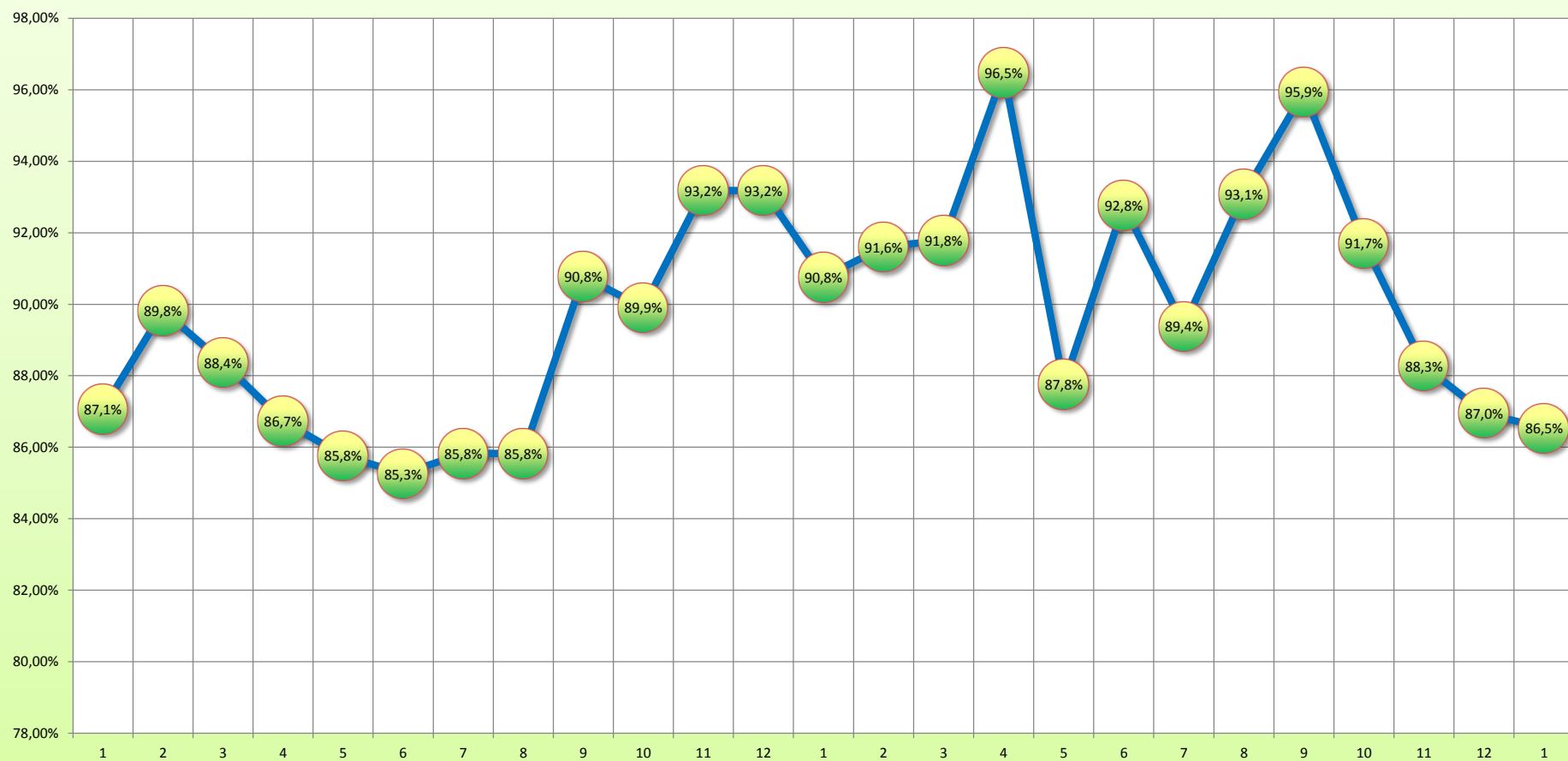


■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

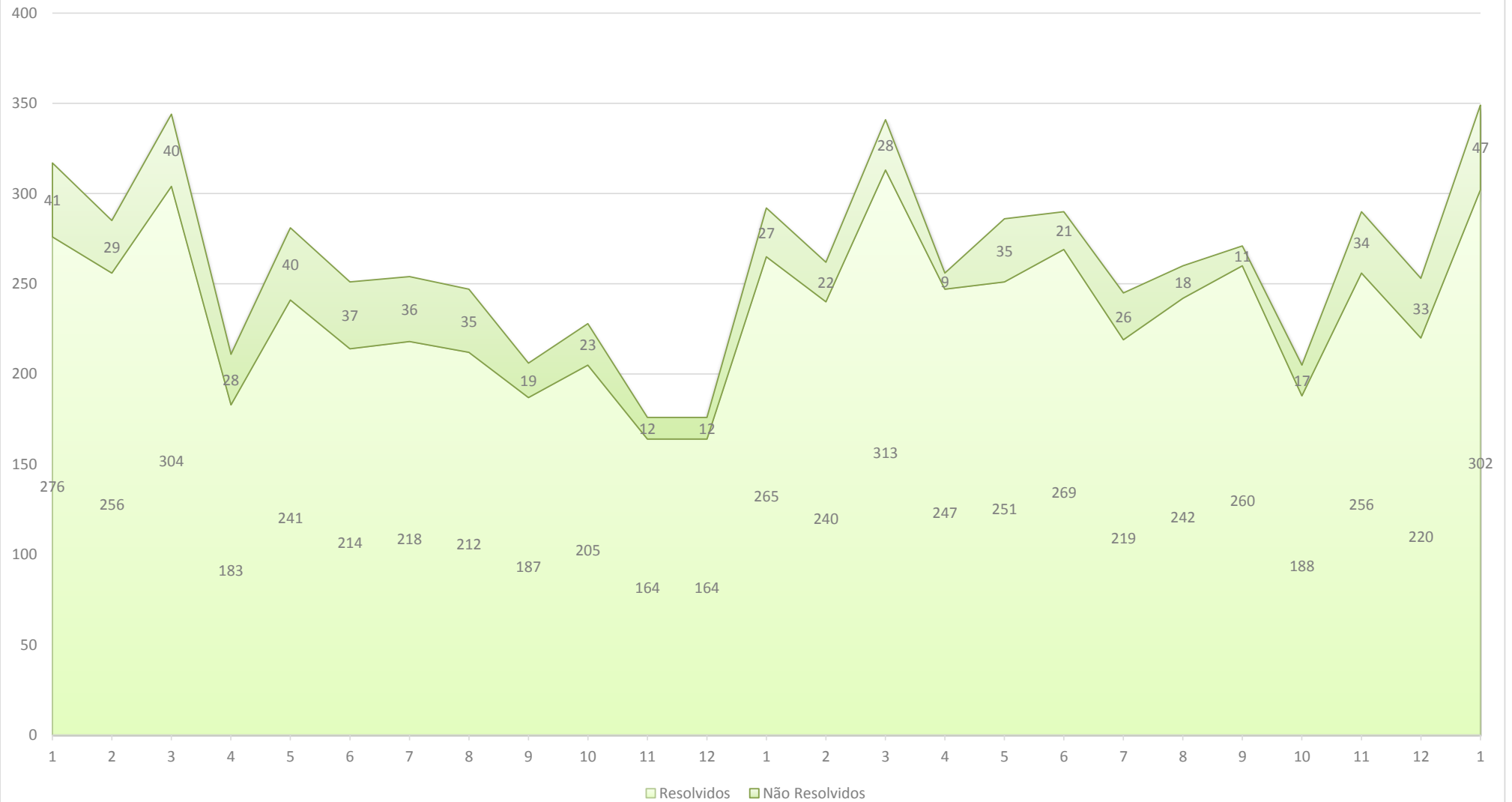
Total de Atendimentos - 2012-2014



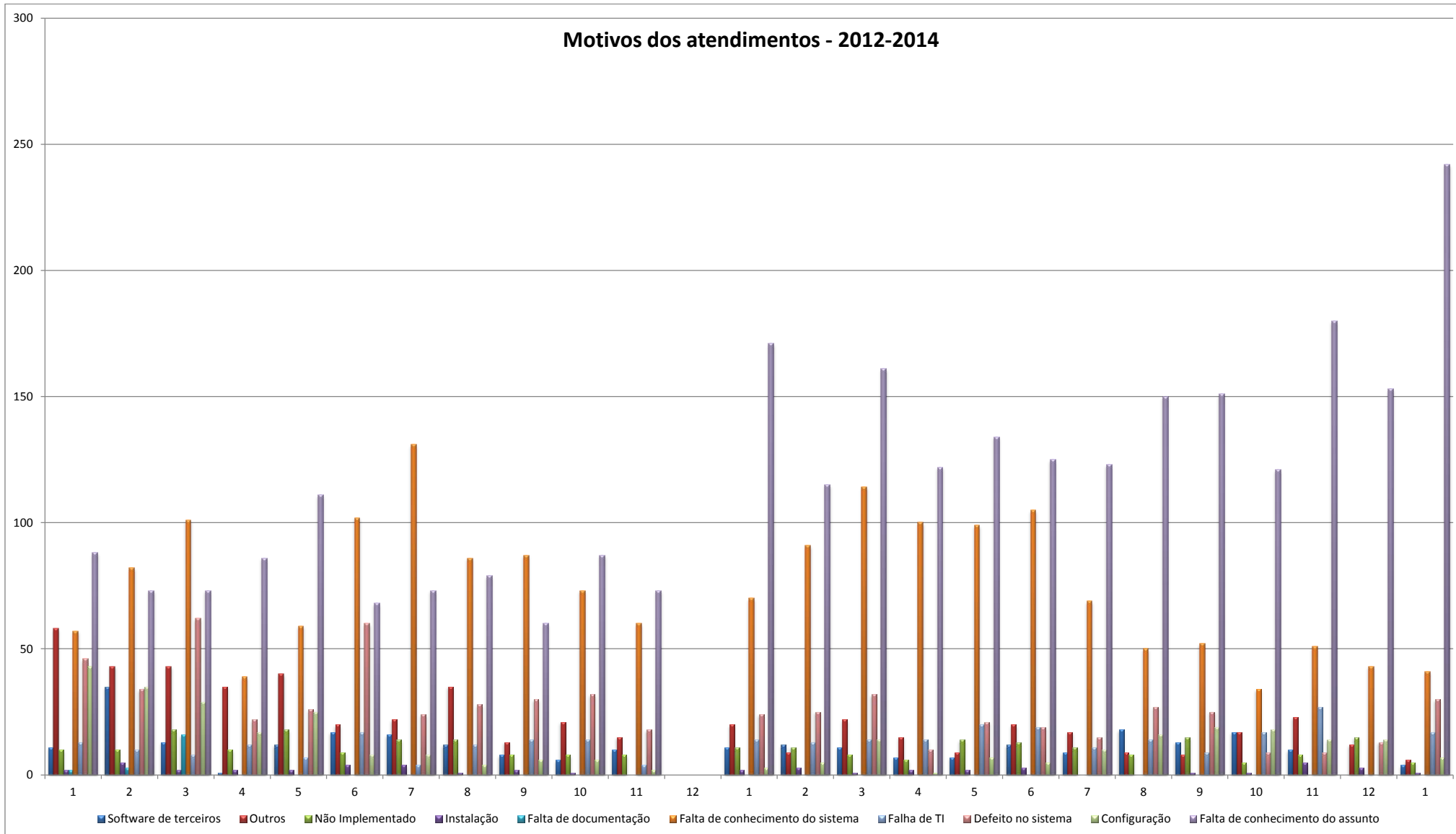
Casos Resolvidos no 1º Atendimento - 2012-2014



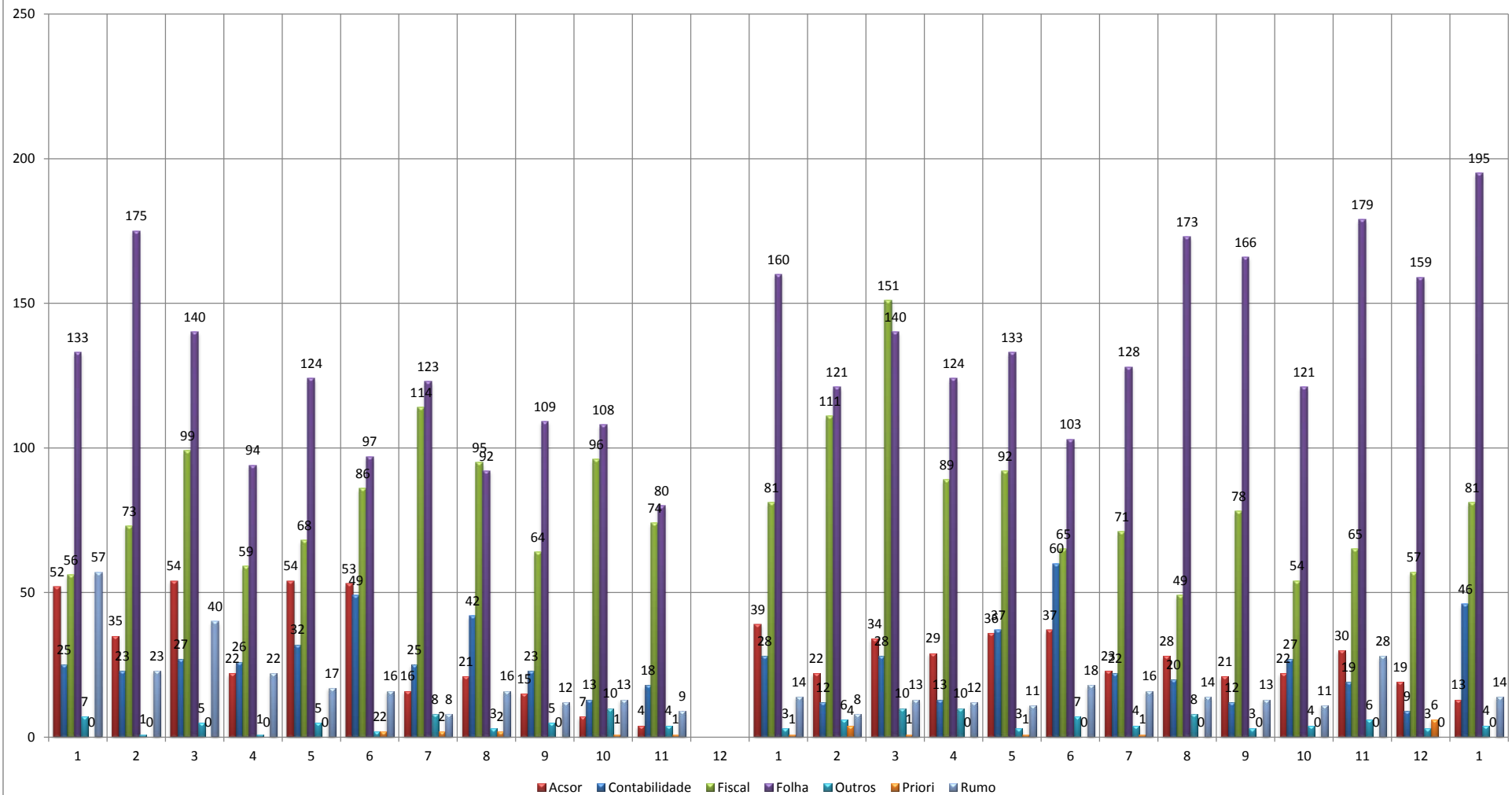
Evolução dos Atendimentos x Não Resolvidos - 2012-2014



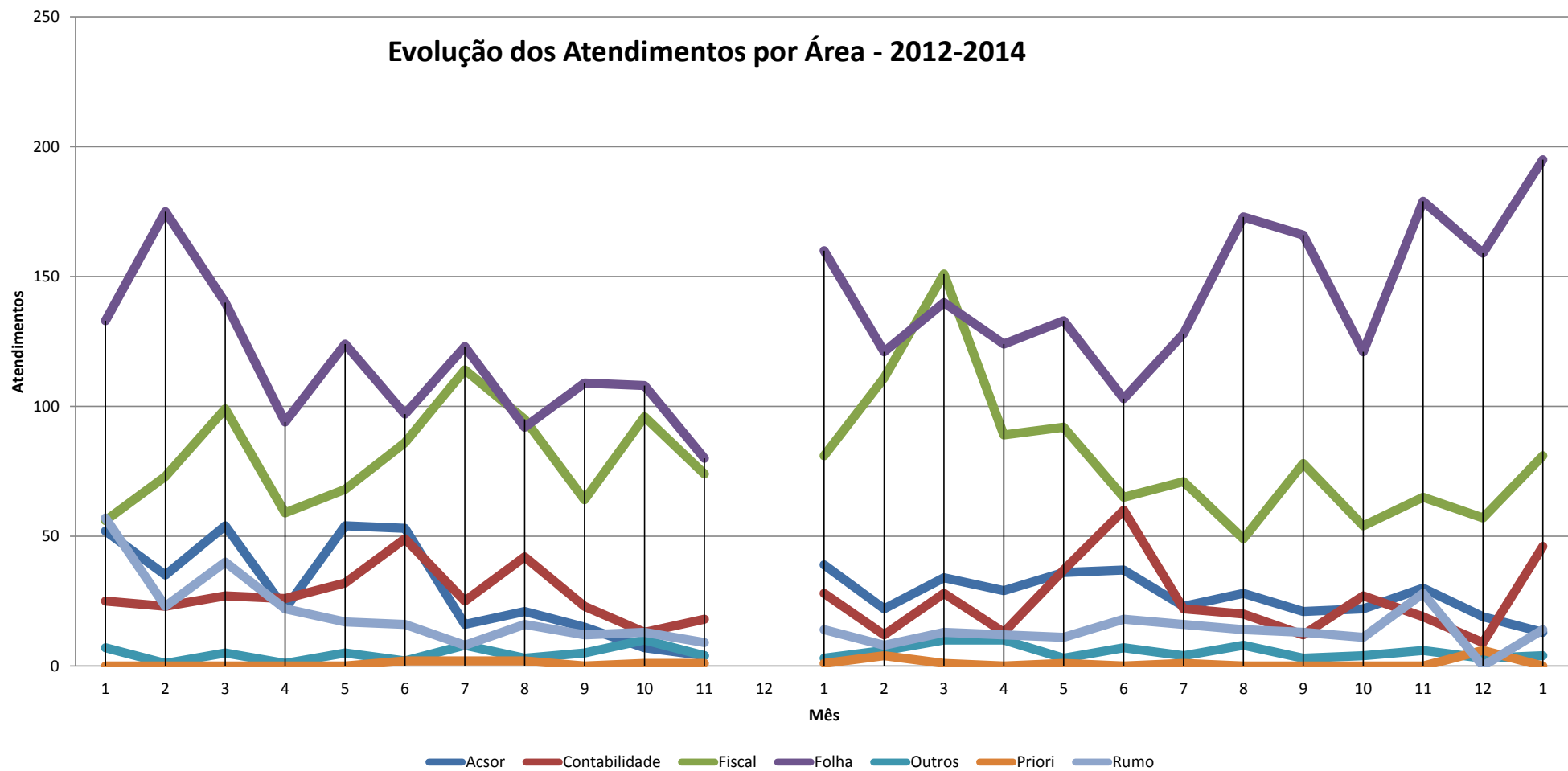
Motivos dos atendimentos - 2012-2014



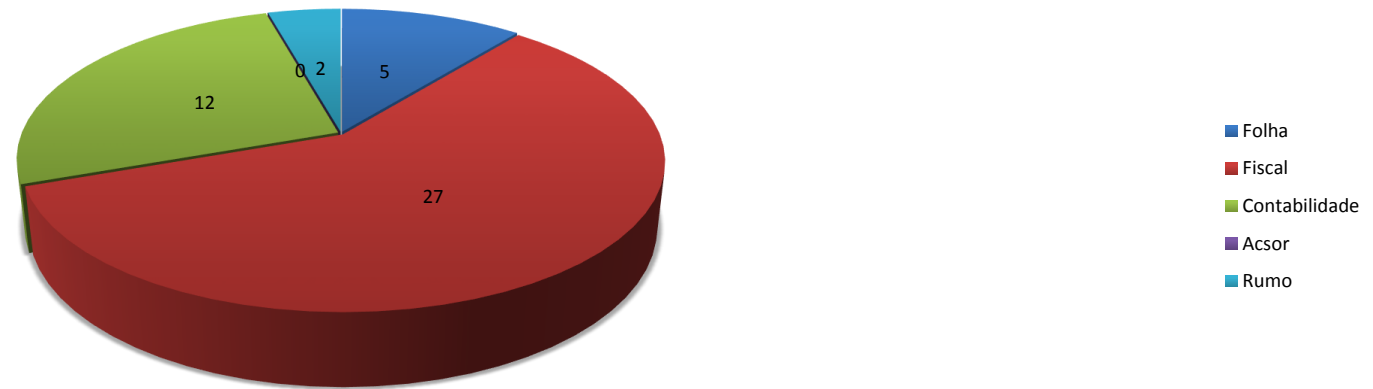
Atendimentos por área - 2012-2014



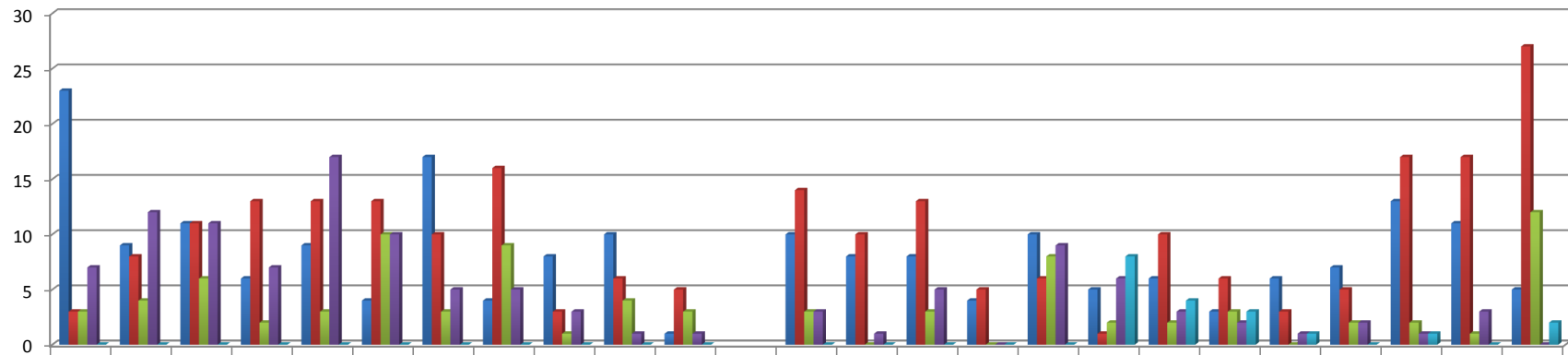
Evolução dos Atendimentos por Área - 2012-2014



**Casos não resolvidos
por área
Janeiro/2014**



**2012
-
2014**



	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1
Folha	23	9	11	6	9	4	17	4	8	10	1		10	8	8	4	10	5	6	3	6	7	13	11	5
Fiscal	3	8	11	13	13	13	10	16	3	6	5		14	10	13	5	6	1	10	6	3	5	17	17	27
Contabilidade	3	4	6	2	3	10	3	9	1	4	3		3	0	3	0	8	2	2	3	0	2	2	1	12
Accsor	7	12	11	7	17	10	5	5	3	1	1		3	1	5	0	9	6	3	2	1	2	1	3	0
Rumo	0	0	0	0	0	0	0	0	0	0	0		0	0	0	0	0	8	4	3	1	0	1	0	2

■ Folha ■ Fiscal ■ Contabilidade ■ Accsor ■ Rumo