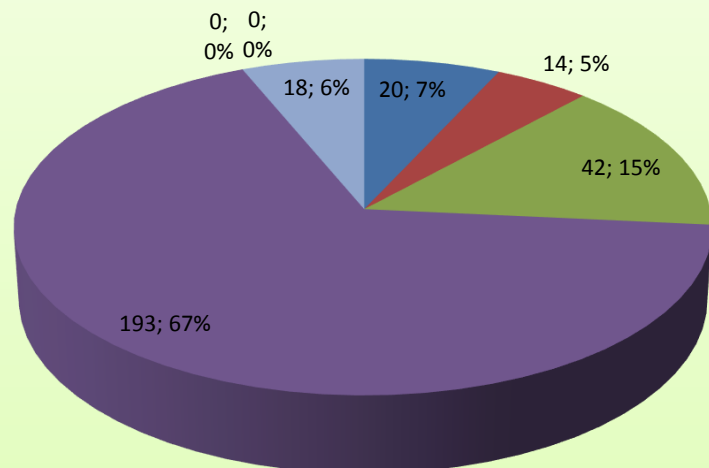
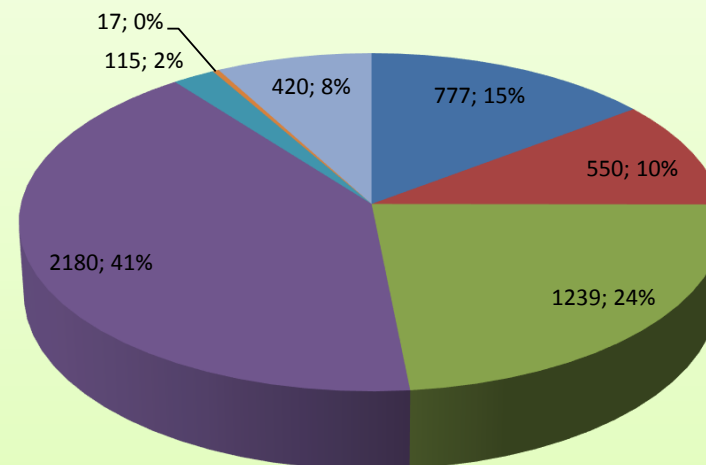


Áreas - Janeiro/2015



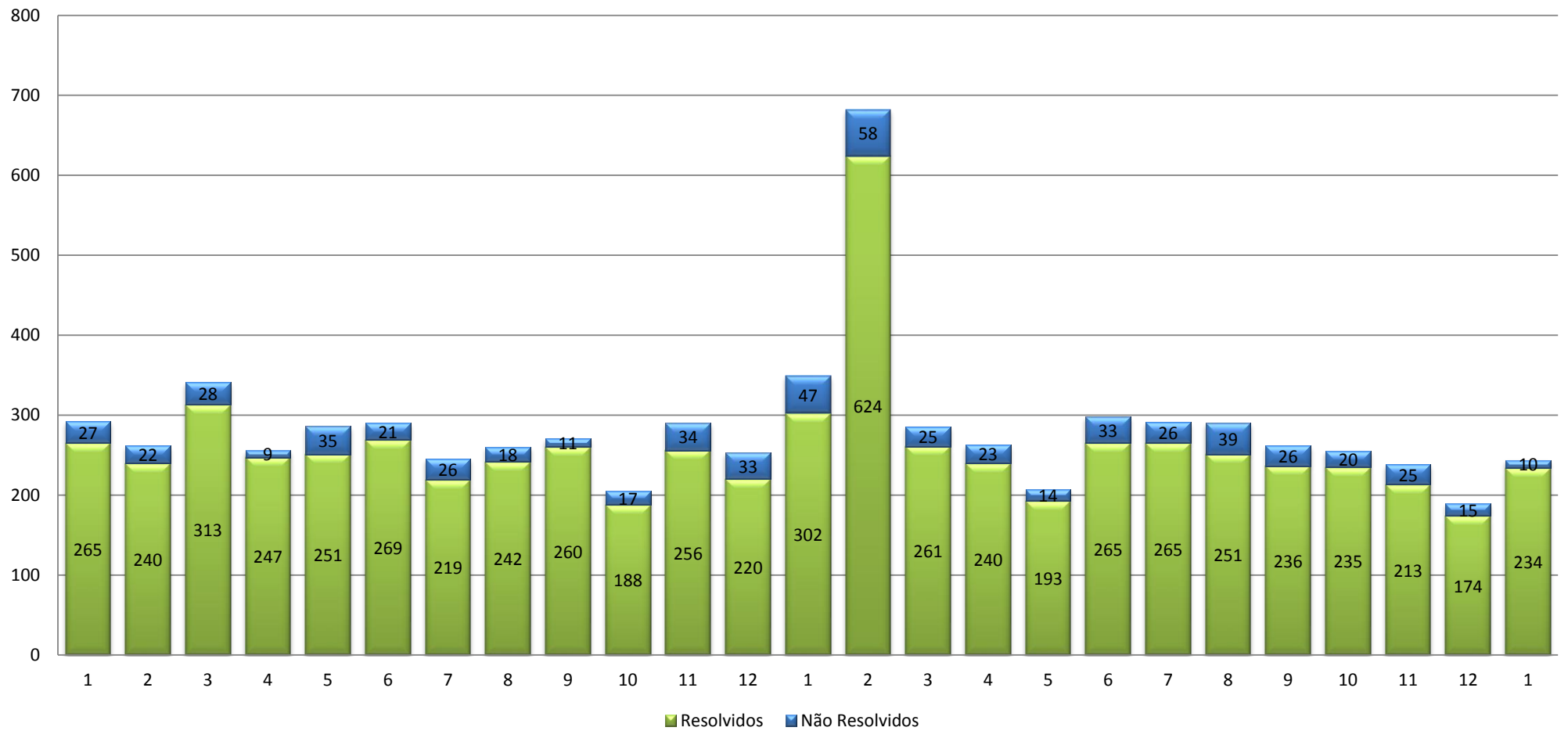
■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

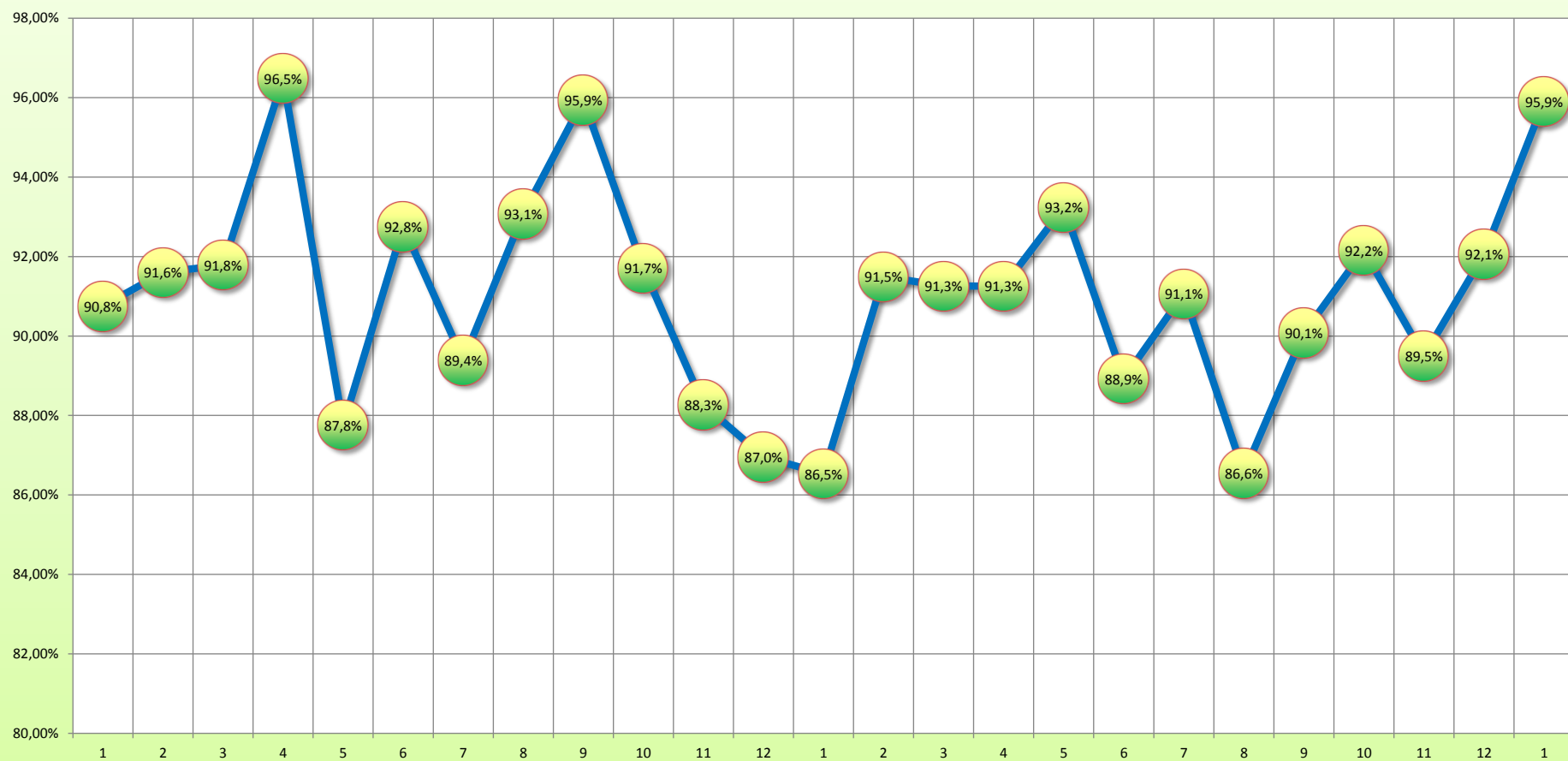


■ Aczor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

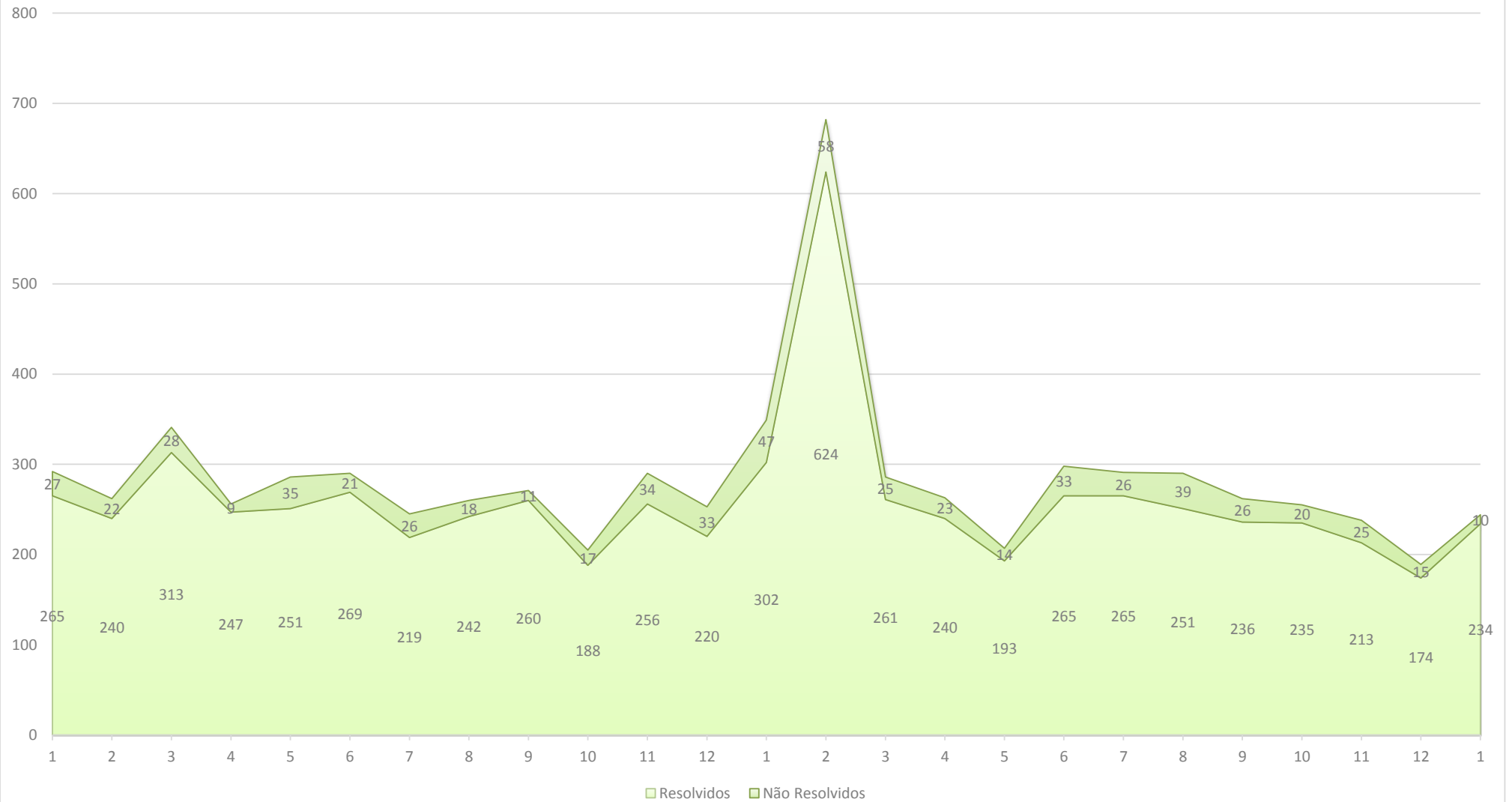
Total de Atendimentos - 2013-2015



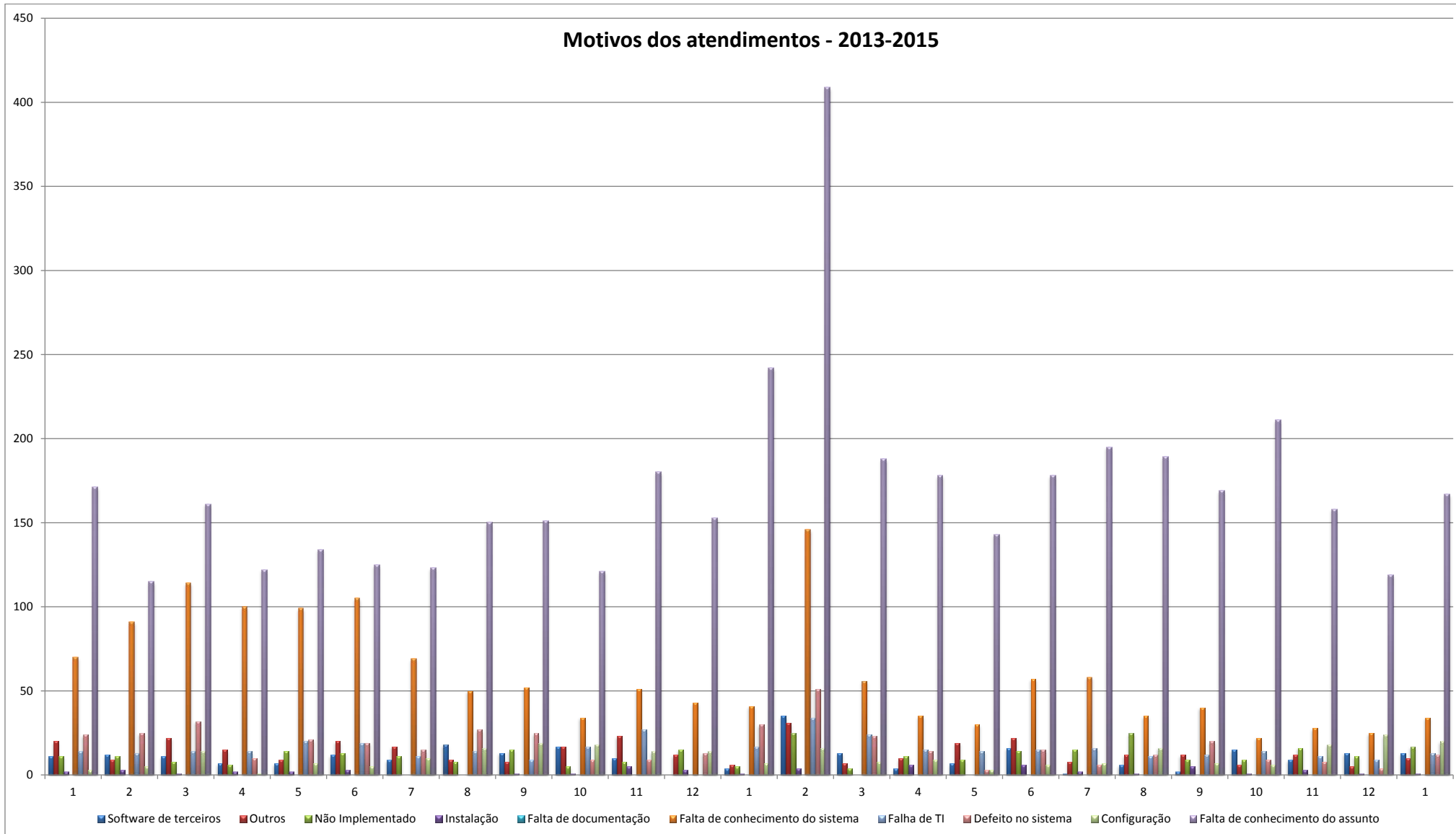
Casos Resolvidos no 1º Atendimento - 2013-2015



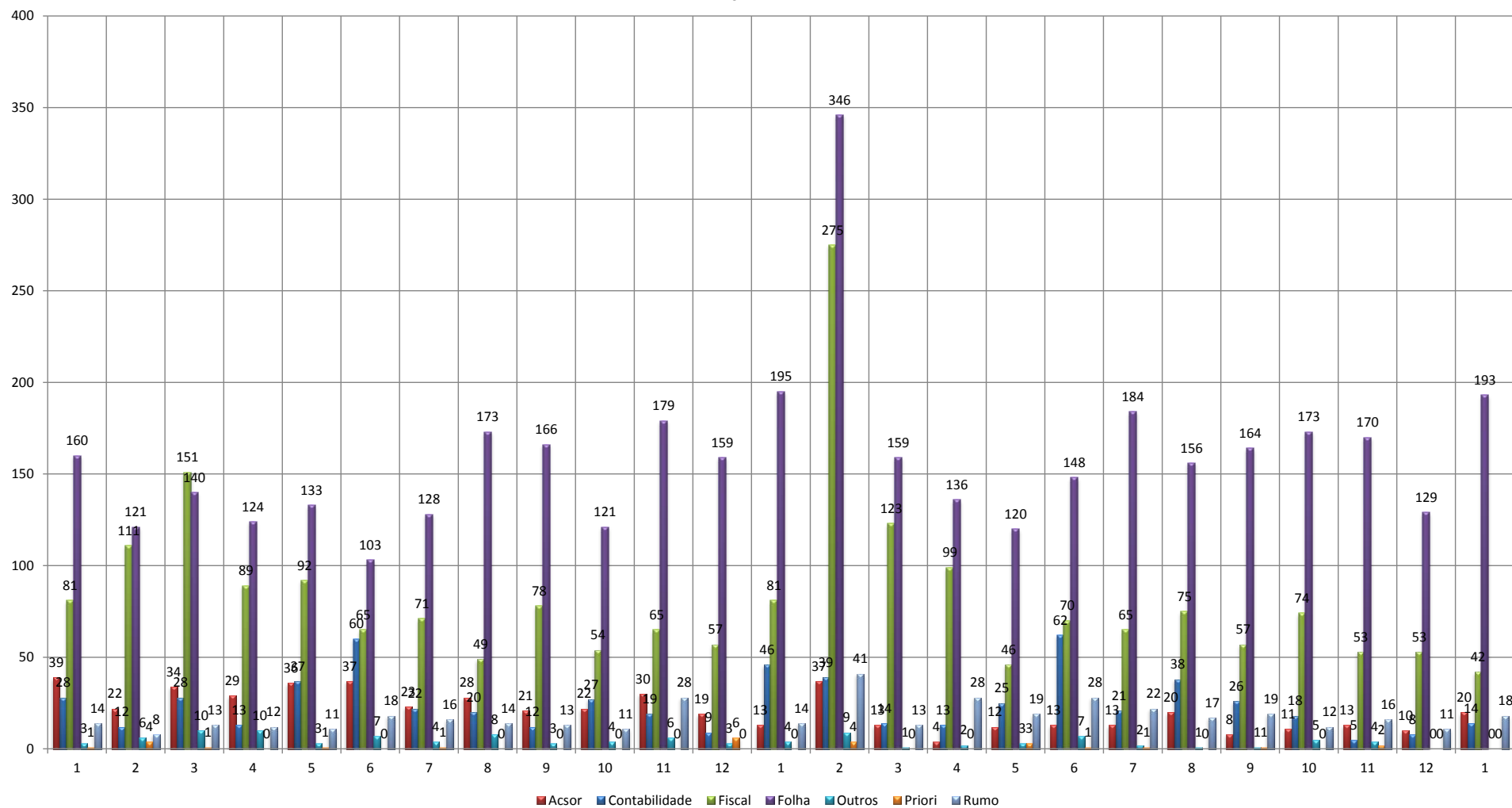
Evolução dos Atendimentos x Não Resolvidos - 2013-2015



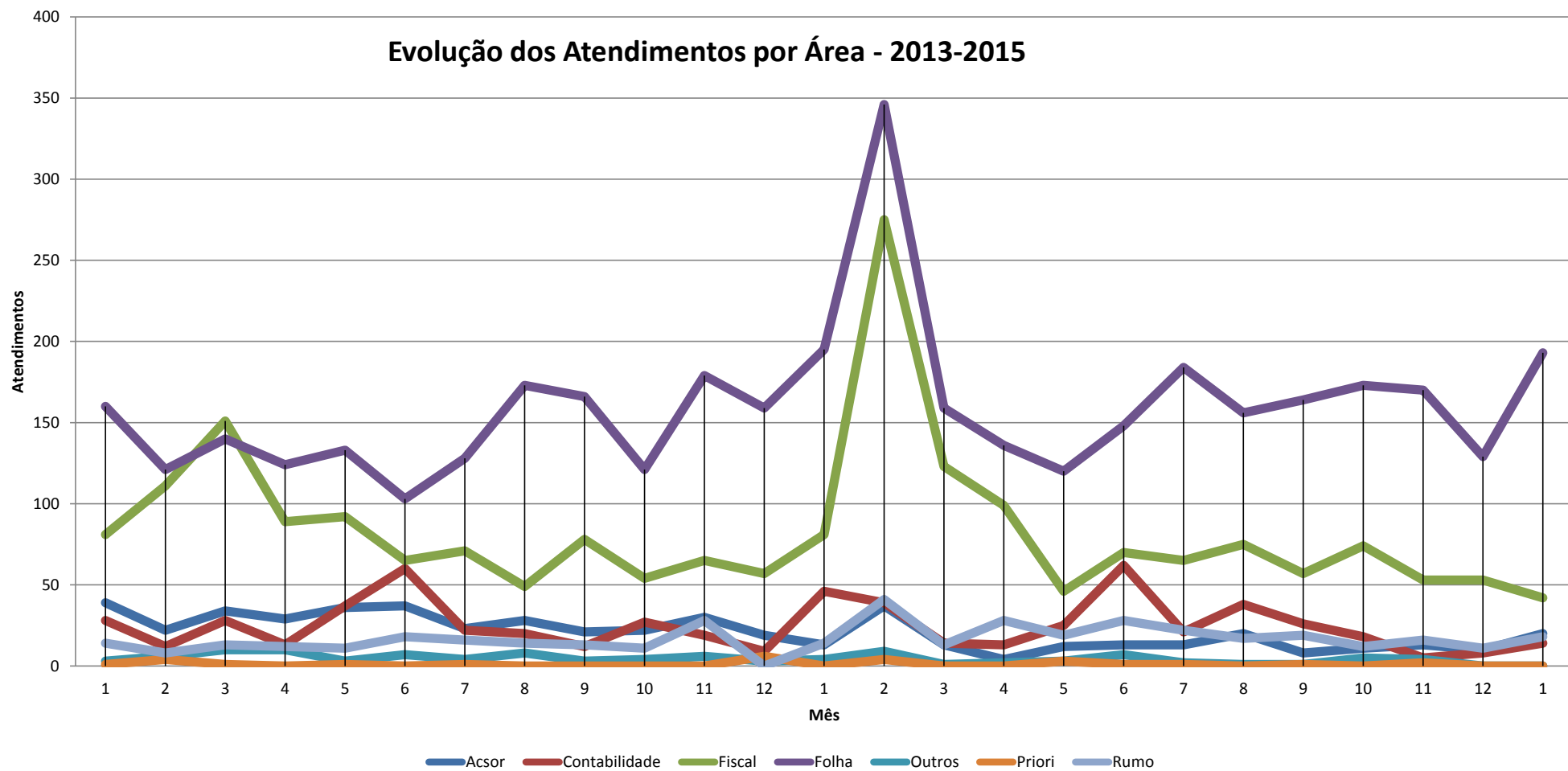
Motivos dos atendimentos - 2013-2015



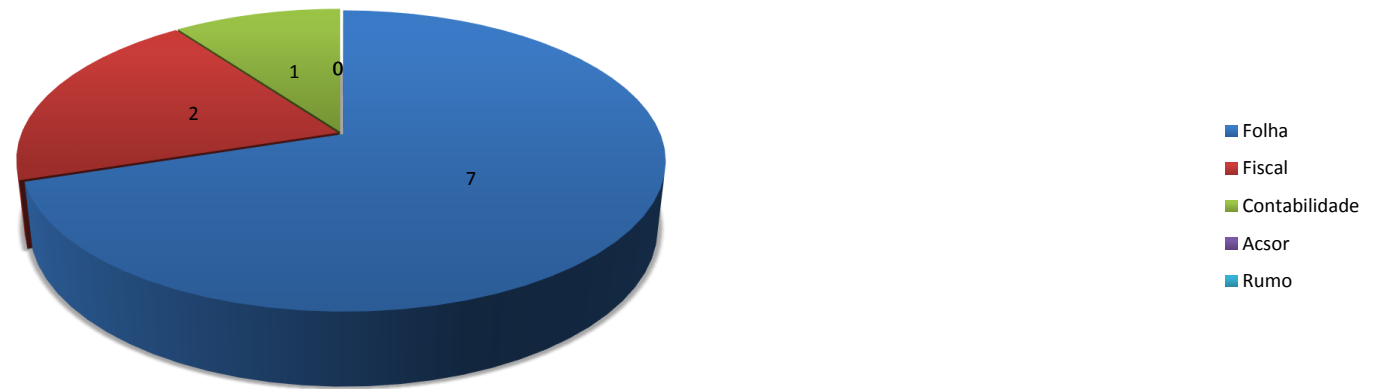
Atendimentos por área - 2013-2015



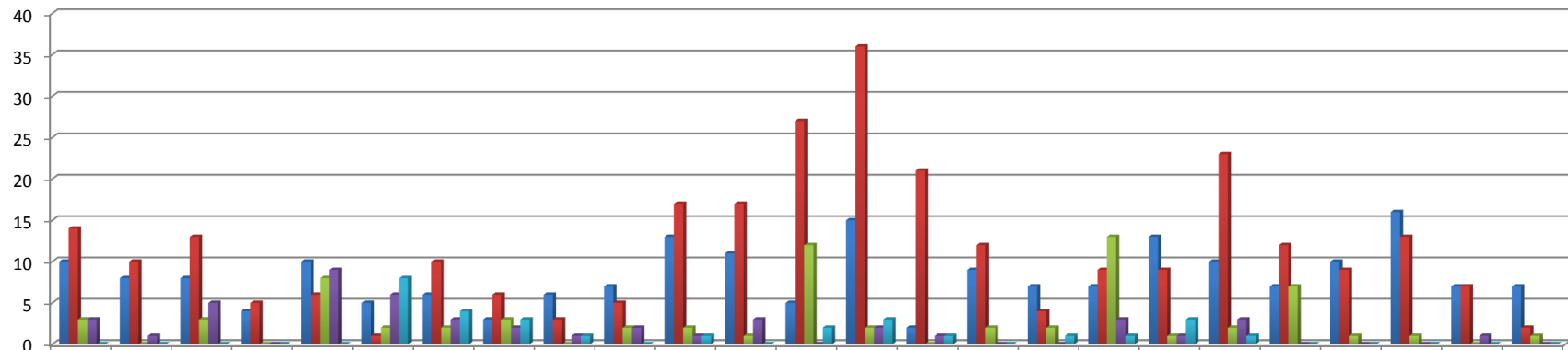
Evolução dos Atendimentos por Área - 2013-2015



**Casos não resolvidos
por área
Janeiro/2015**



**2013
-
2015**



	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1
Folha	10	8	8	4	10	5	6	3	6	7	13	11	5	15	2	9	7	7	13	10	7	10	16	7	7
Fiscal	14	10	13	5	6	1	10	6	3	5	17	17	27	36	21	12	4	9	9	23	12	9	13	7	2
Contabilidade	3	0	3	0	8	2	2	3	0	2	2	1	12	2	0	2	2	13	1	2	7	1	1	0	1
Accsor	3	1	5	0	9	6	3	2	1	2	1	3	0	2	1	0	0	3	1	3	0	0	0	1	0
Rumo	0	0	0	0	0	8	4	3	1	0	1	0	2	3	1	0	1	1	3	1	0	0	0	0	0

Folha Fiscal Contabilidade Accsor Rumo