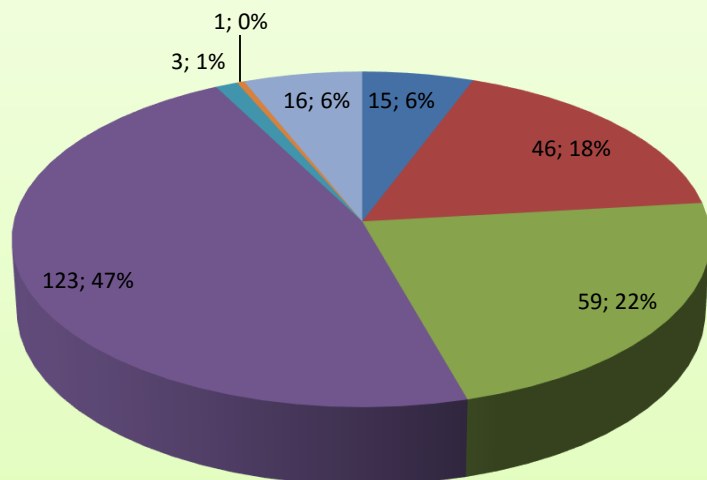
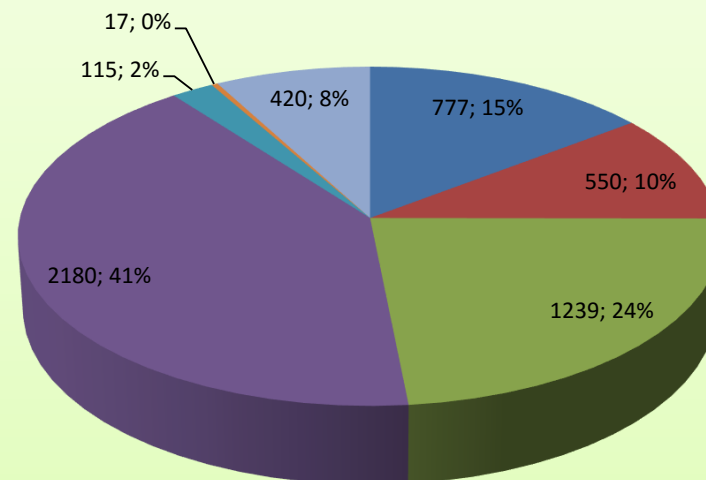


Áreas - Abril/2016



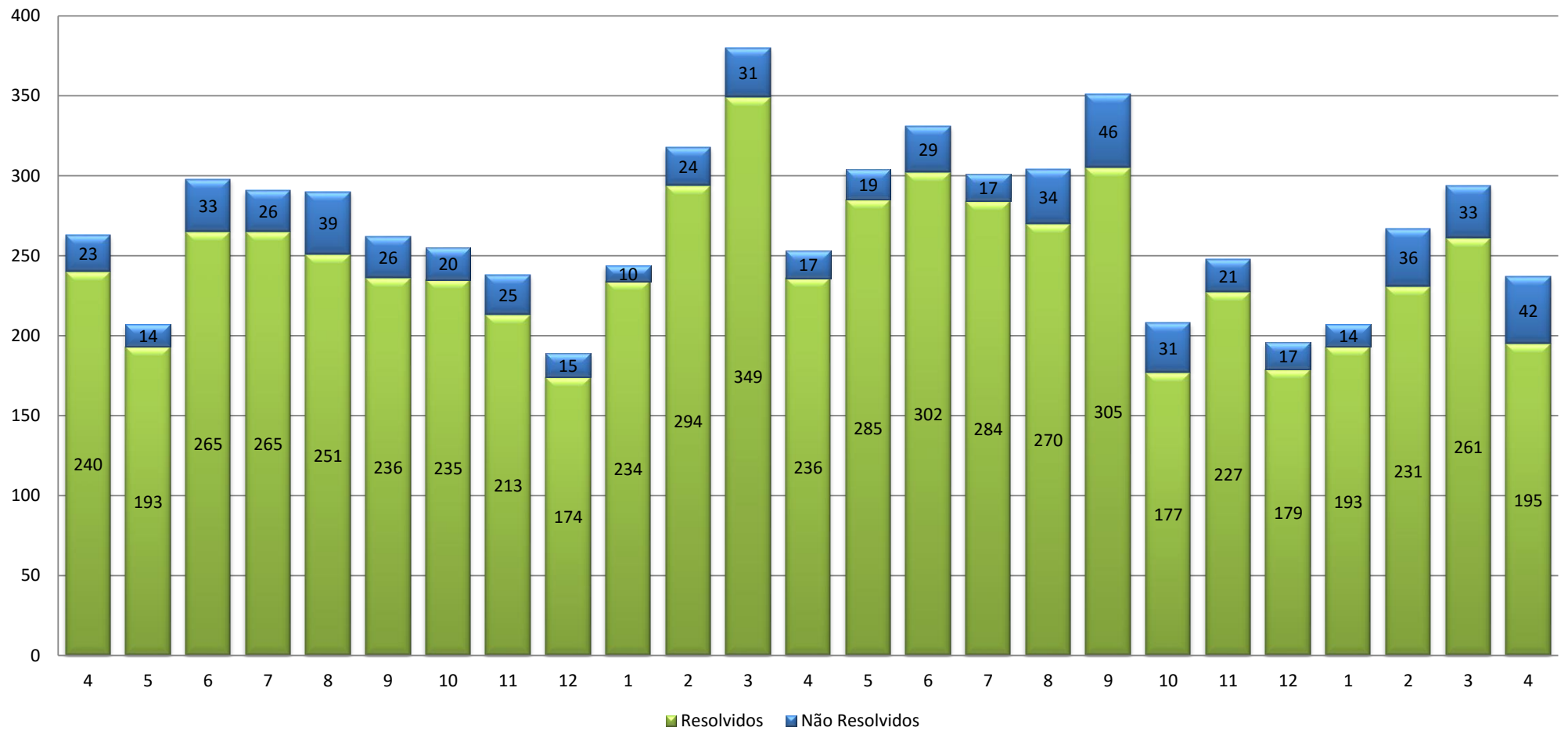
■ AcSOR ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

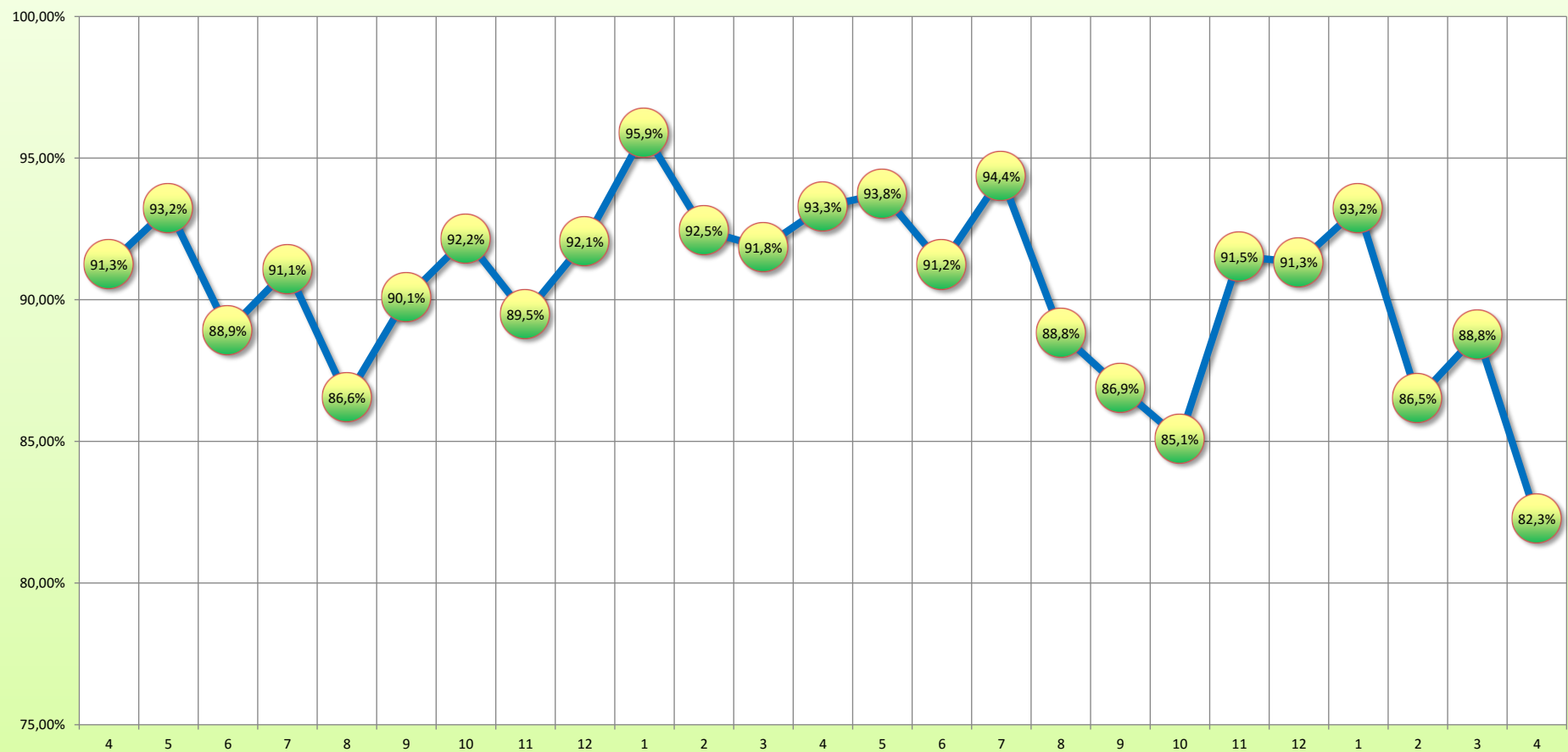


■ AcSOR ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

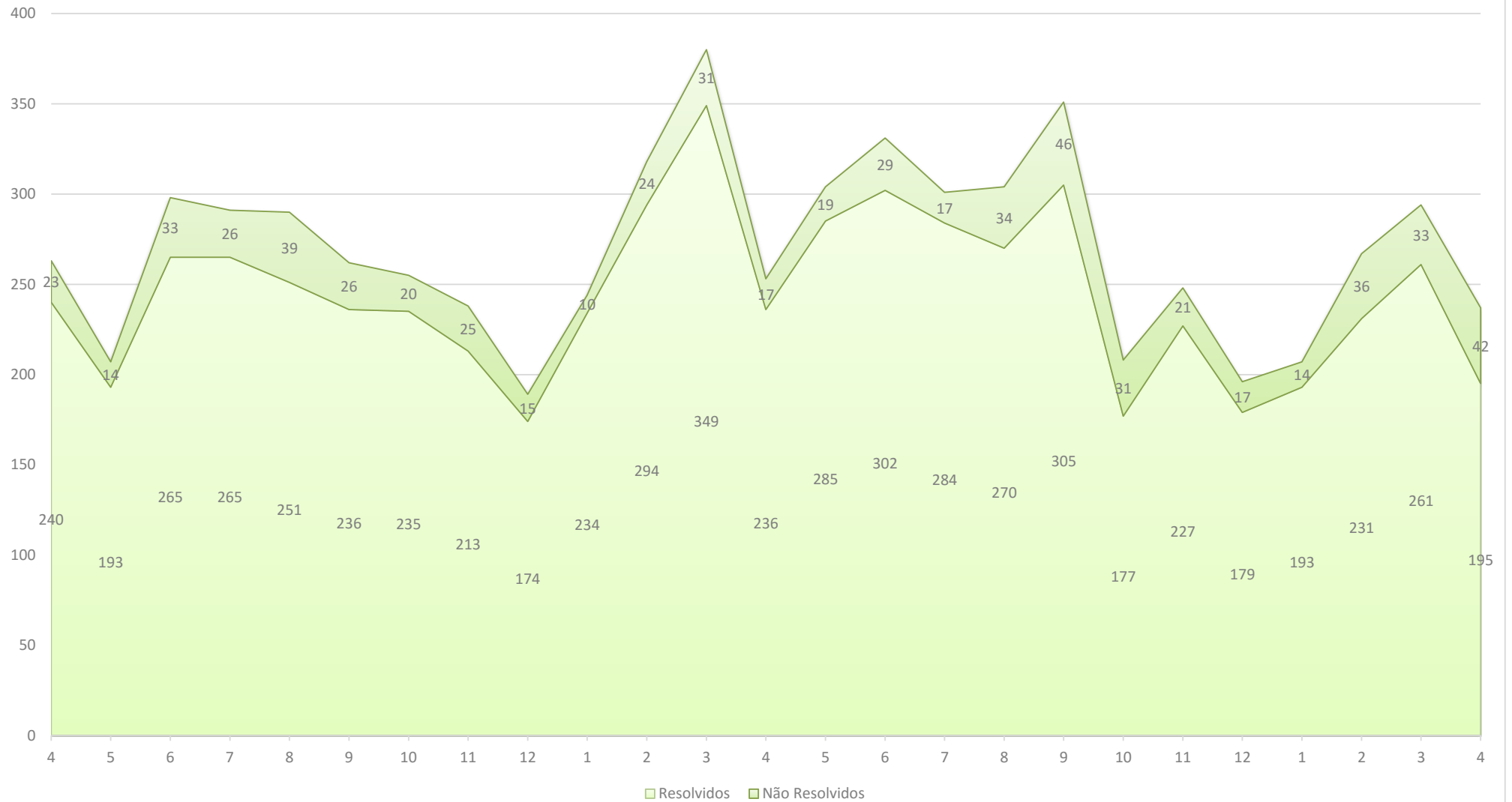
Total de Atendimentos - 2014-2016



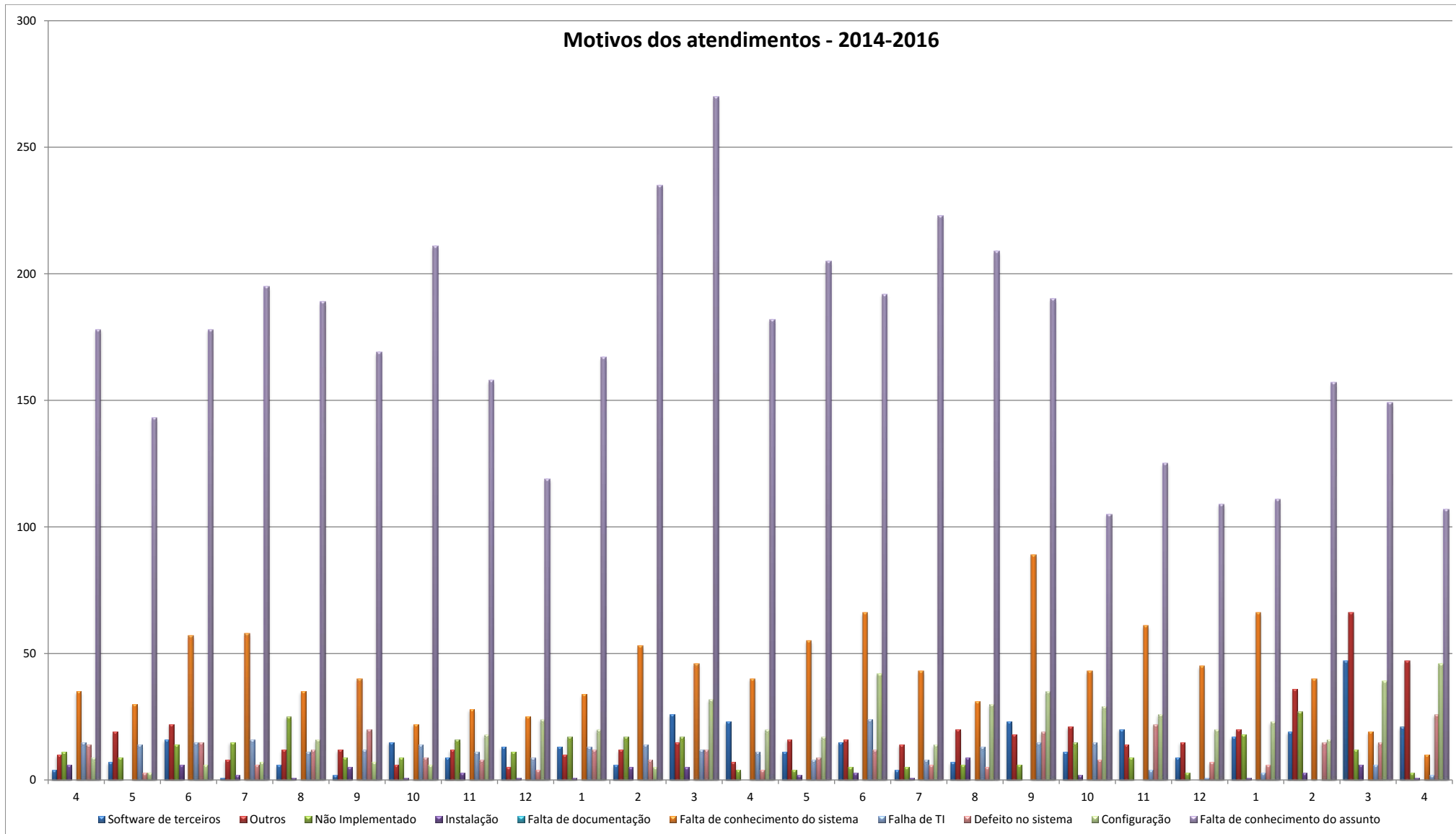
Casos Resolvidos no 1º Atendimento - 2014-2016



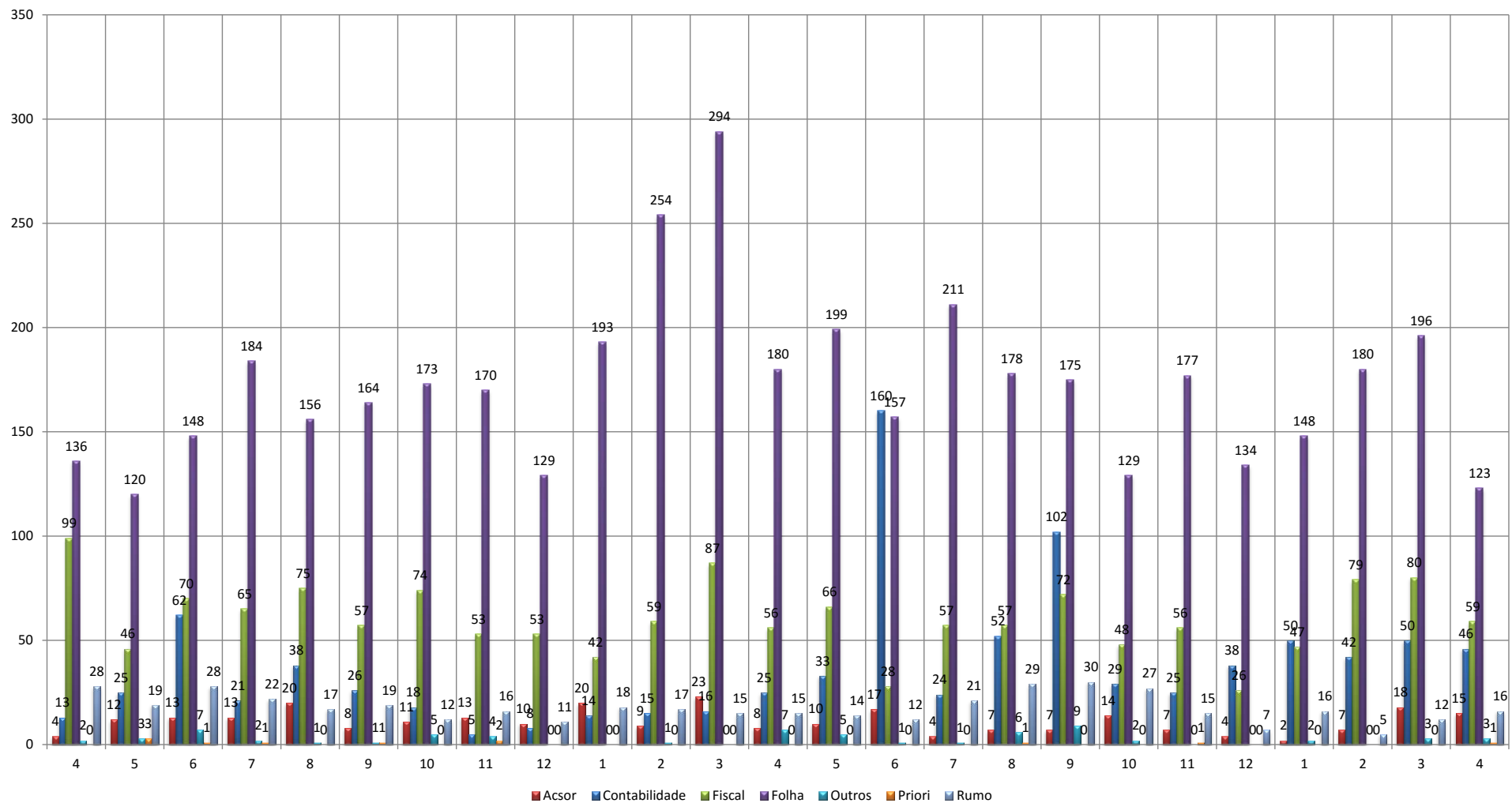
Evolução dos Atendimentos x Não Resolvidos - 2014-2016



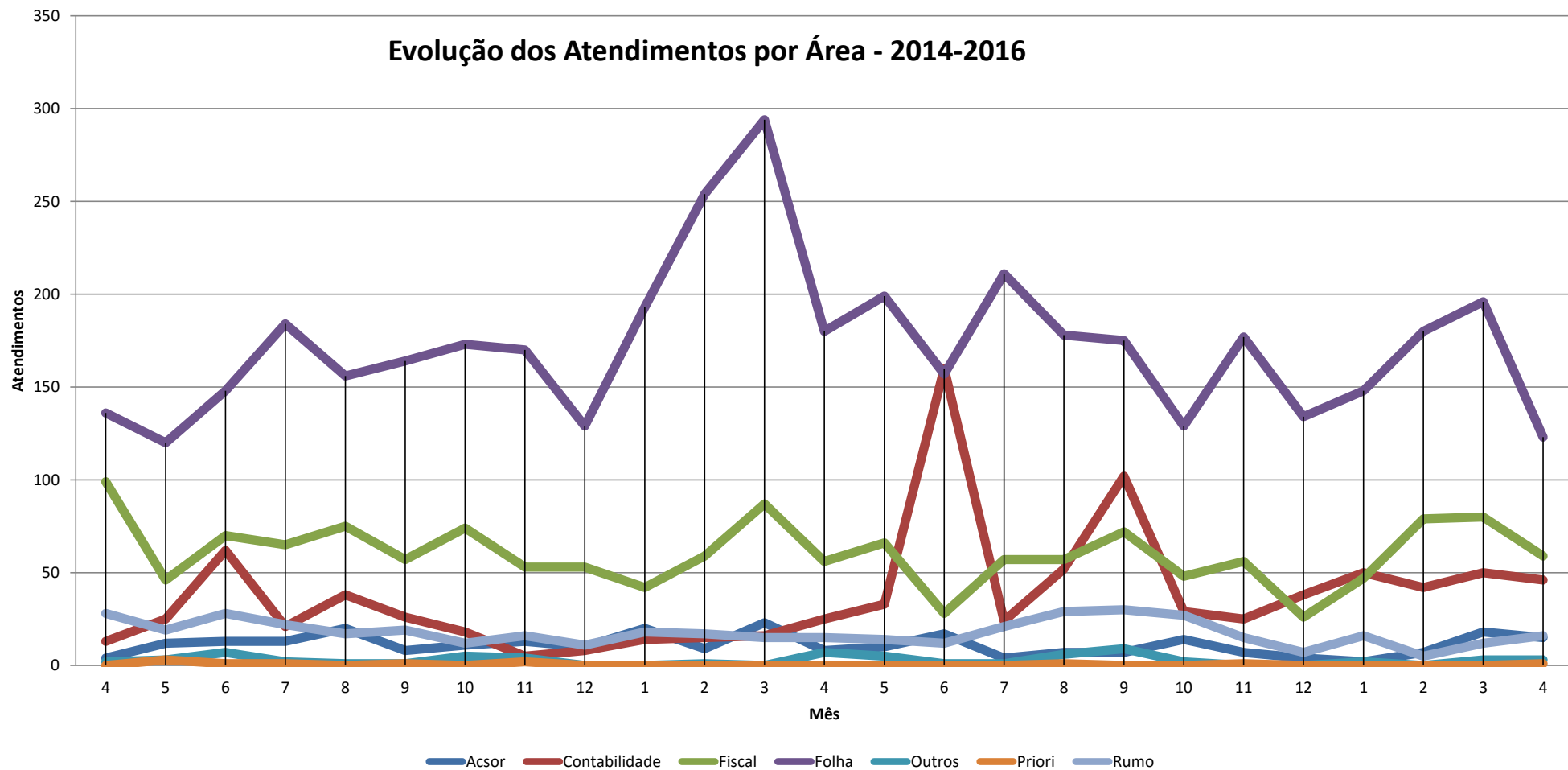
Motivos dos atendimentos - 2014-2016



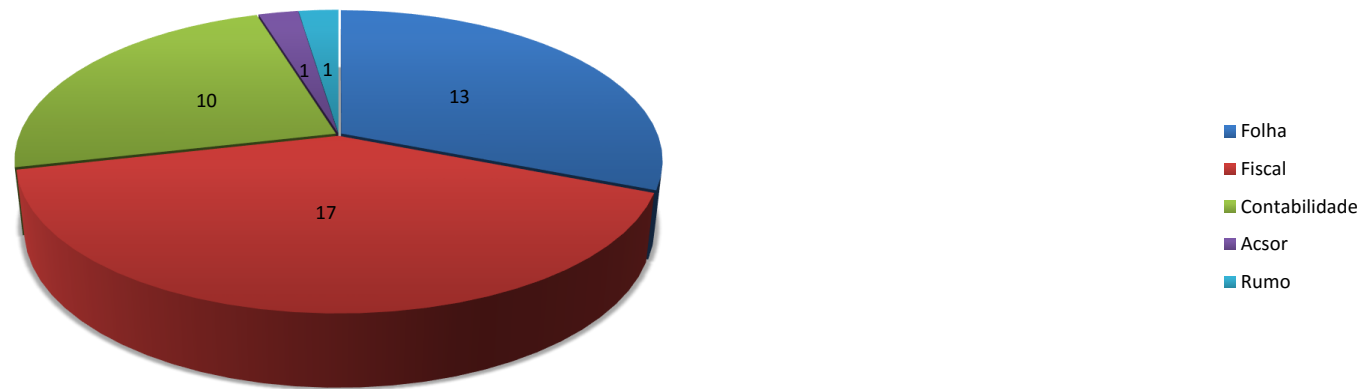
Atendimentos por área - 2014-2016



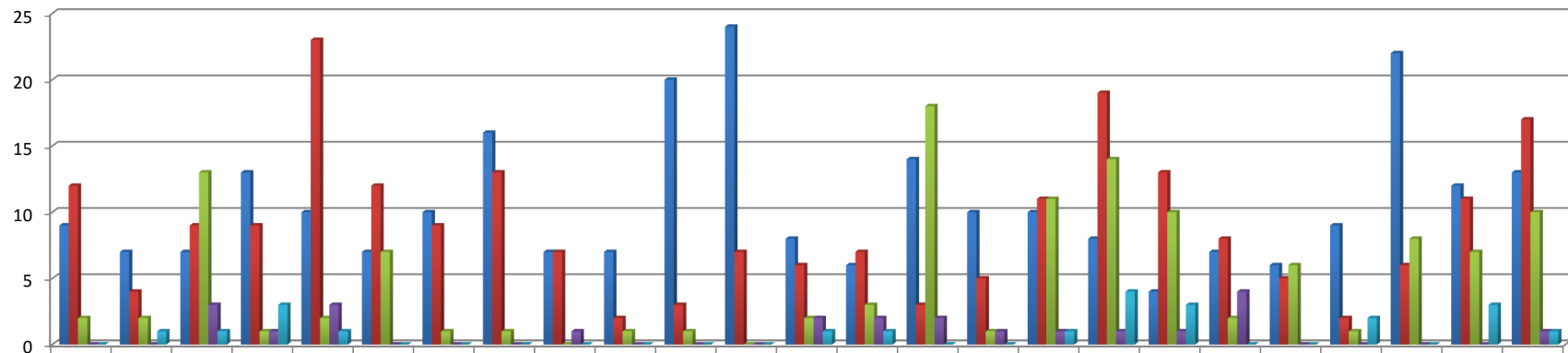
Evolução dos Atendimentos por Área - 2014-2016



**Casos não resolvidos
por área
Abril/2016**



**2014
-
2016**



	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4
Folha	9	7	7	13	10	7	10	16	7	7	20	24	8	6	14	10	10	8	4	7	6	9	22	12	13
Fiscal	12	4	9	9	23	12	9	13	7	2	3	7	6	7	3	5	11	19	13	8	5	2	6	11	17
Contabilidade	2	2	13	1	2	7	1	1	0	1	1	0	2	3	18	1	11	14	10	2	6	1	8	7	10
Accsor	0	0	3	1	3	0	0	0	1	0	0	0	2	2	2	1	1	1	1	4	0	0	0	0	1
Rumo	0	1	1	3	1	0	0	0	0	0	0	0	1	1	0	0	1	4	3	0	0	2	0	3	1

Folha Fiscal Contabilidade Accsor Rumo