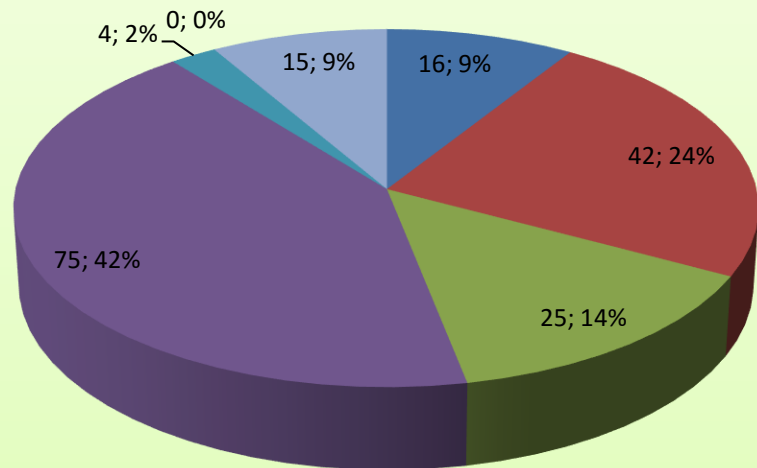
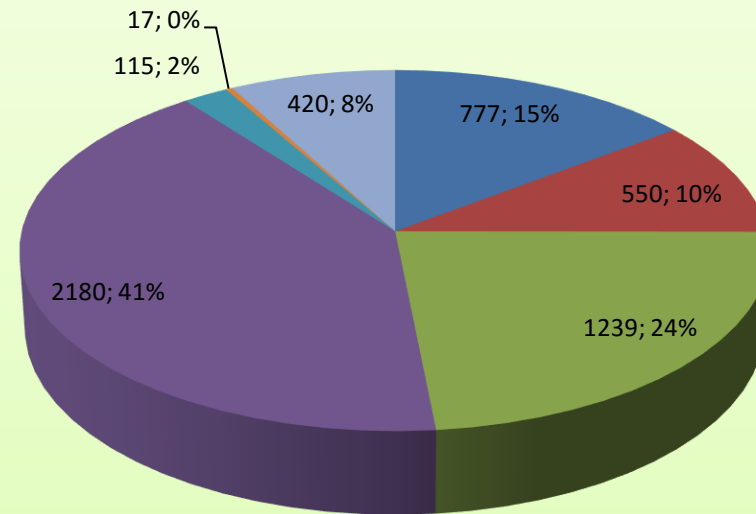


Áreas - Julho/2016



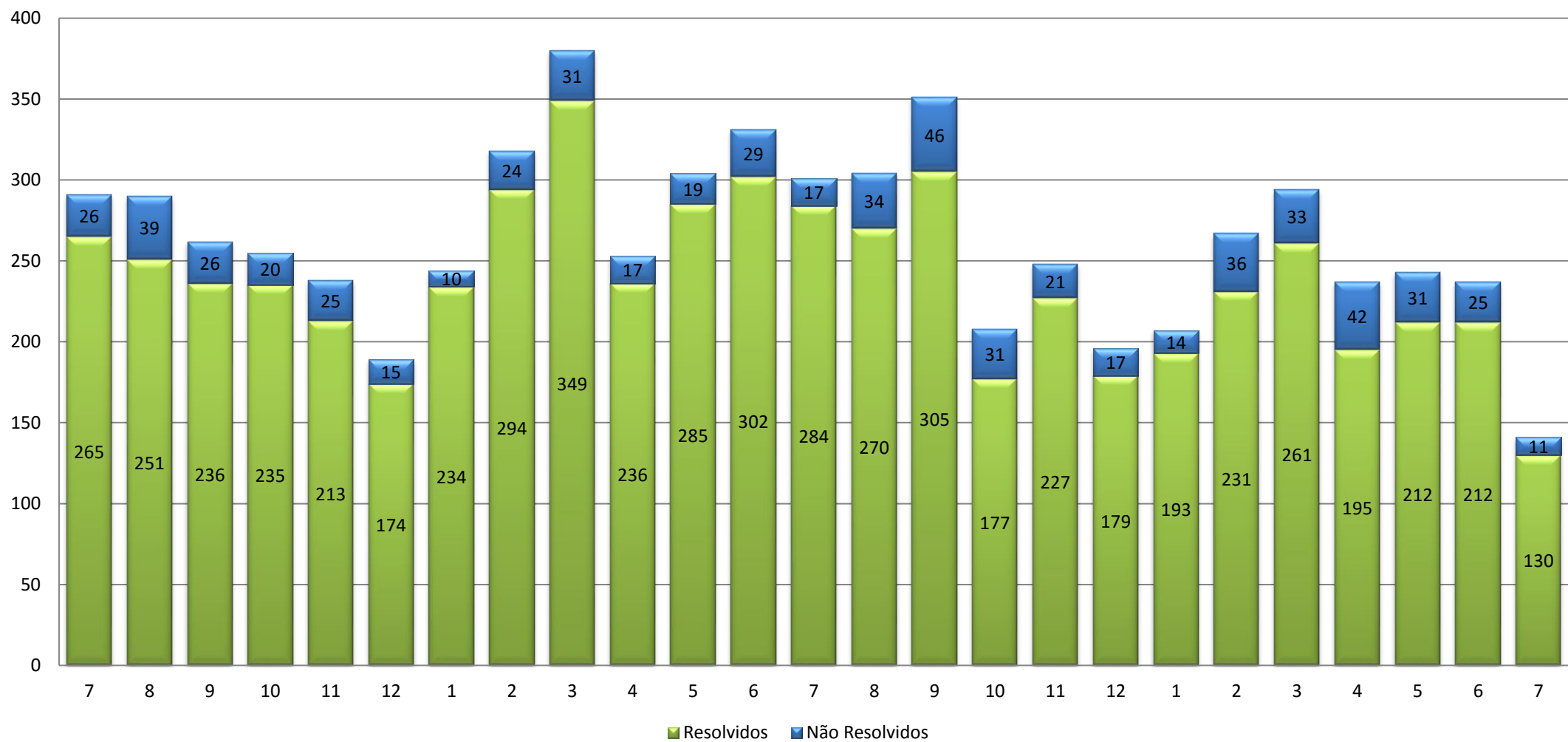
■ Accsor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

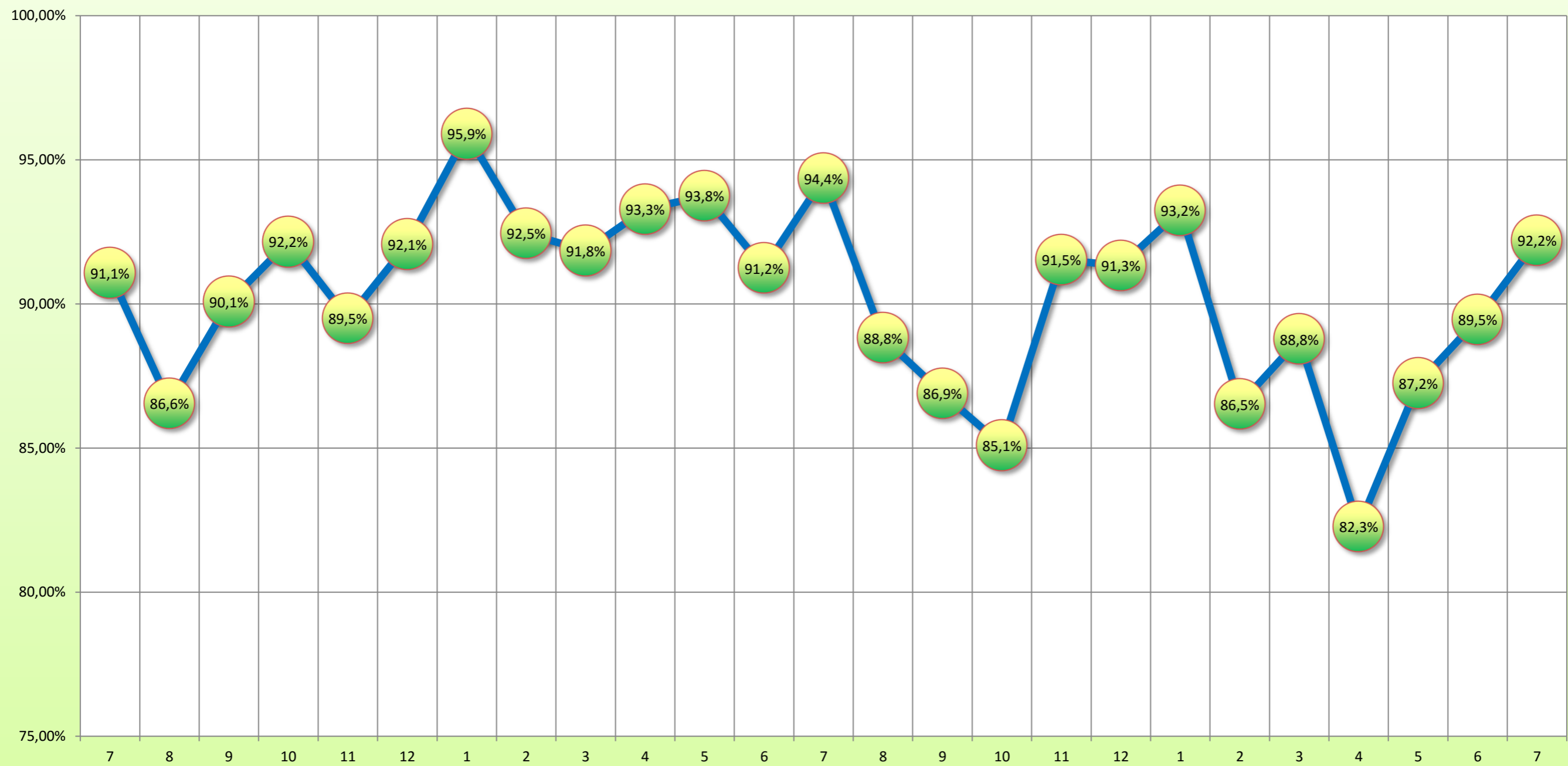


■ Accsor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

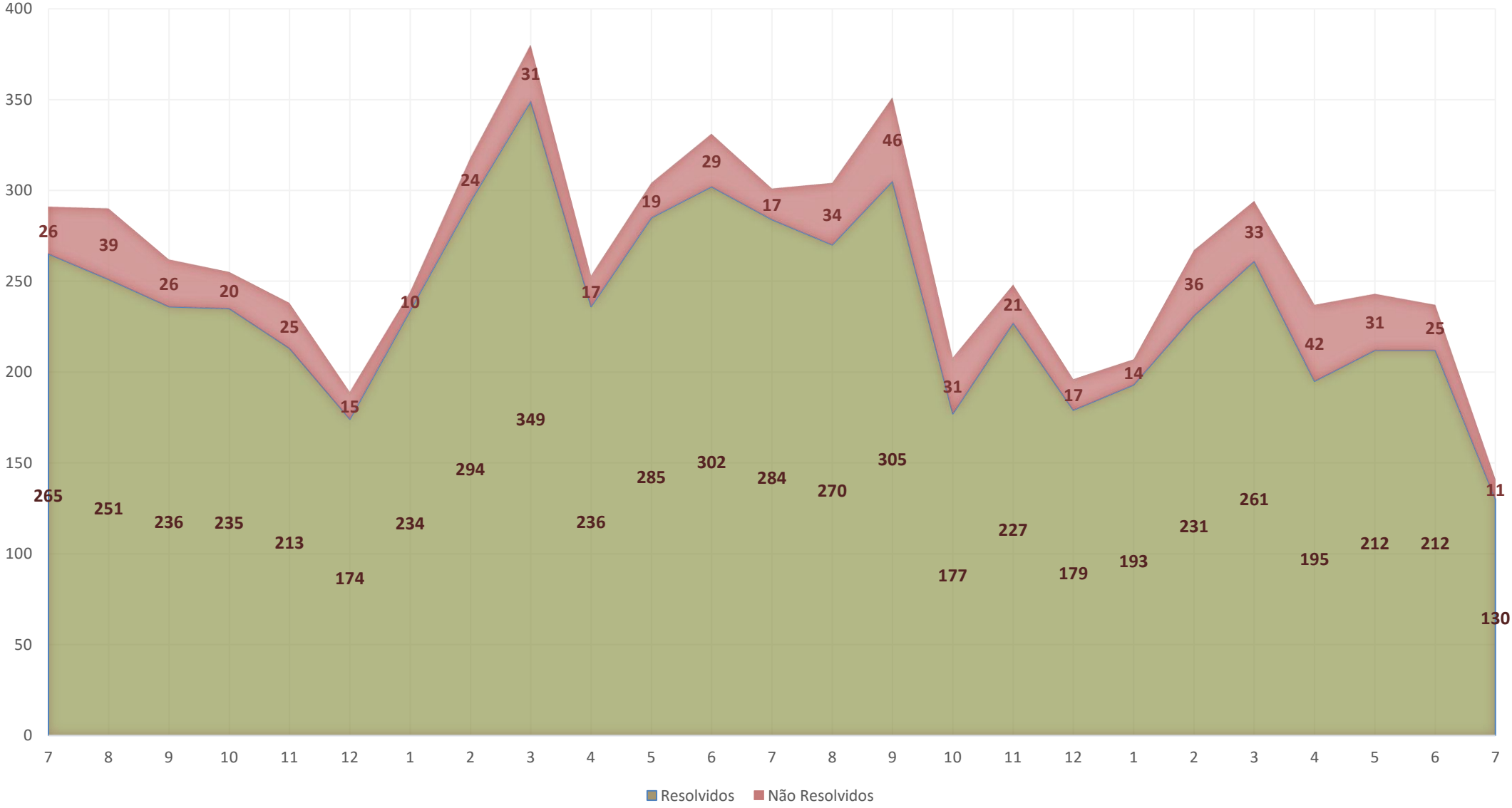
## Total de Atendimentos - 2014-2016



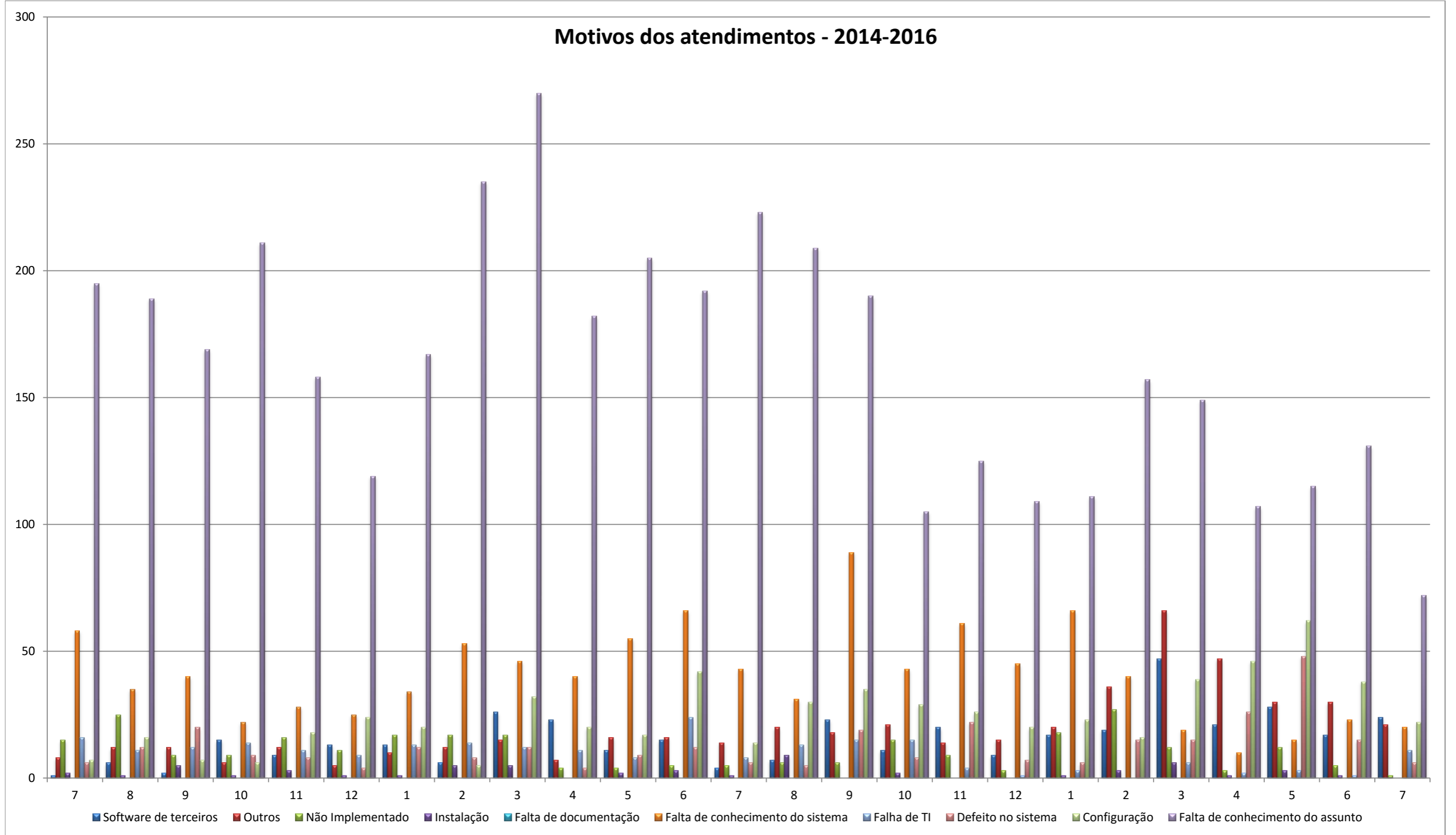
Casos Resolvidos no 1º Atendimento - 2014-2016



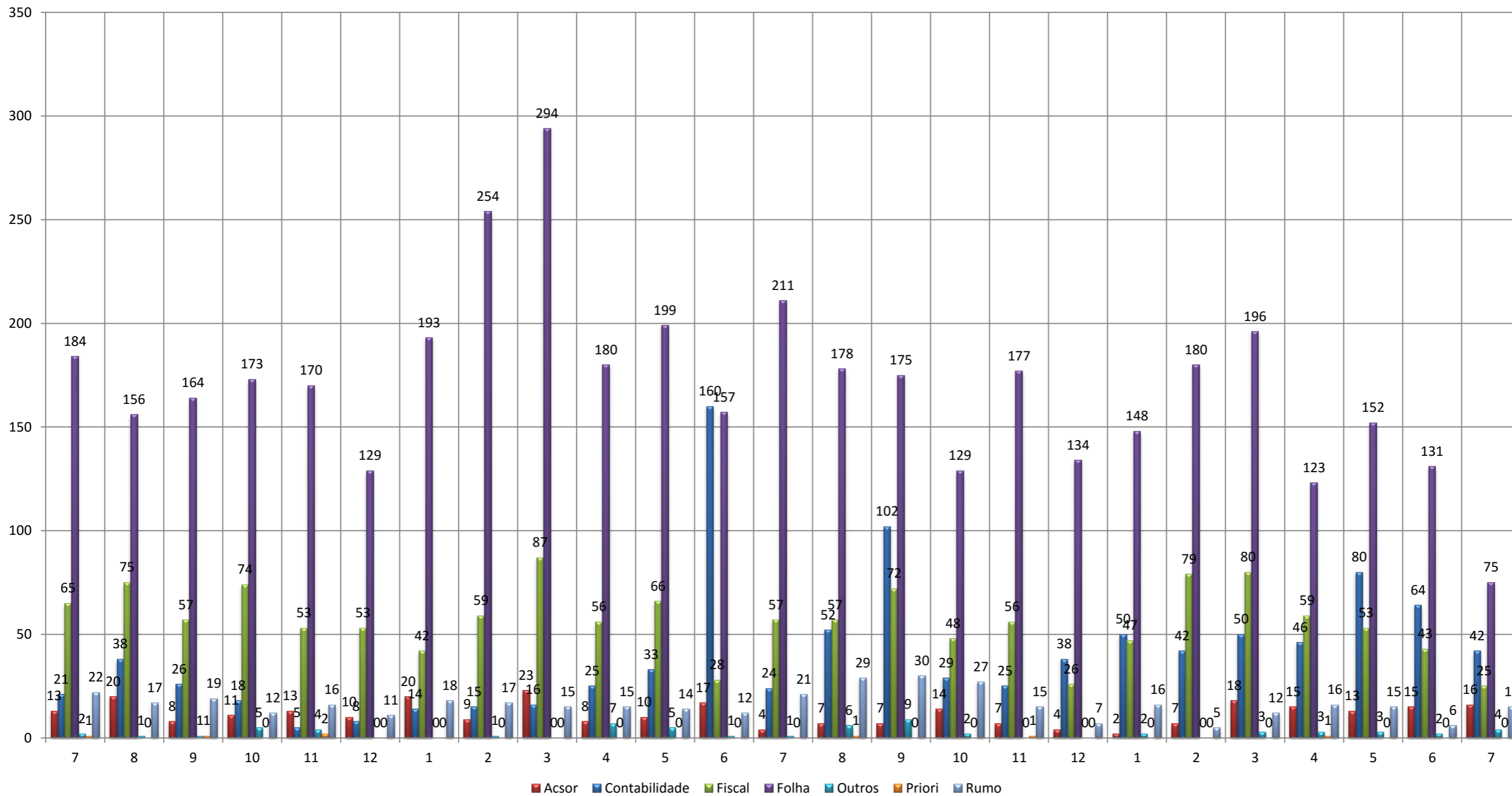
# EVOLUÇÃO DOS ATENDIMENTOS X NÃO RESOLVIDOS - 2014-2016



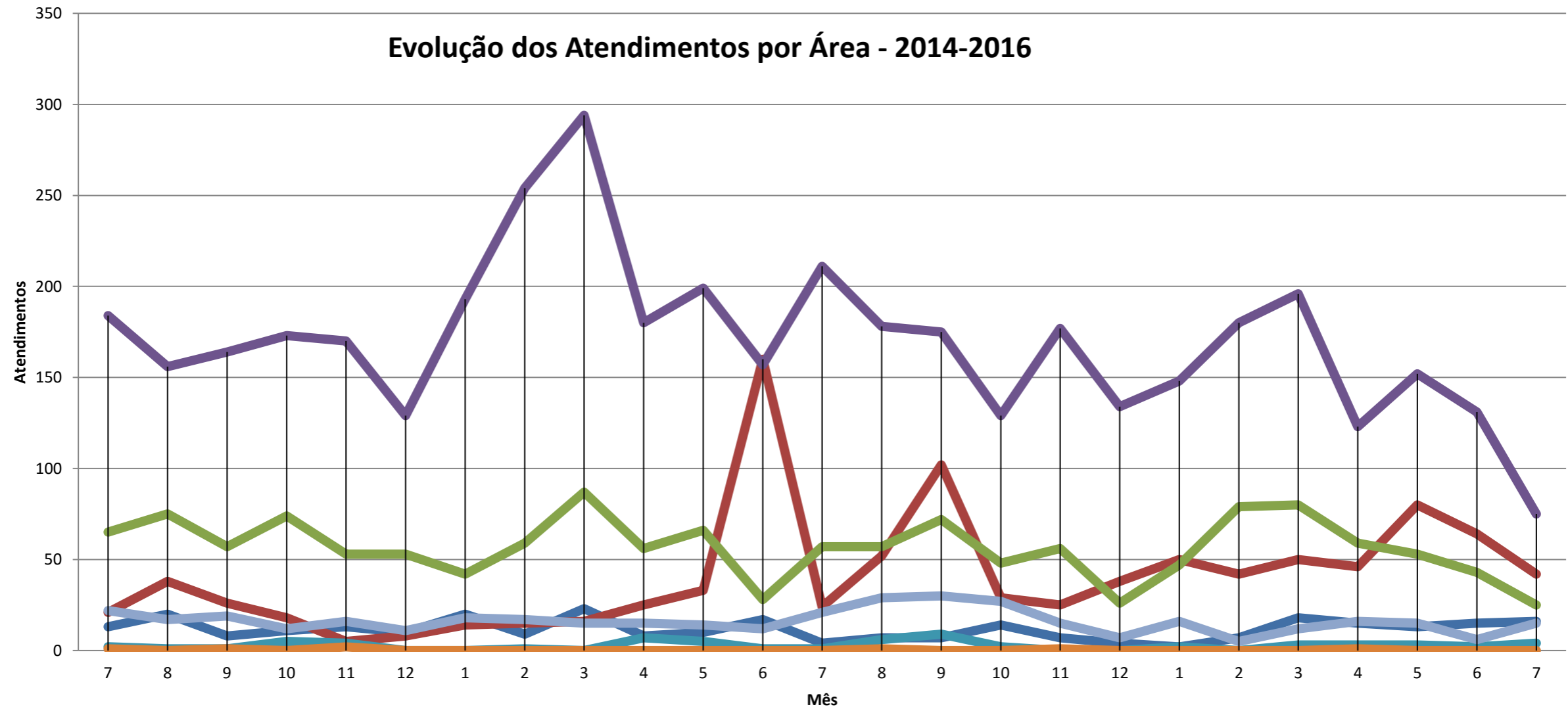
Motivos dos atendimentos - 2014-2016



### Atendimentos por área - 2014-2016

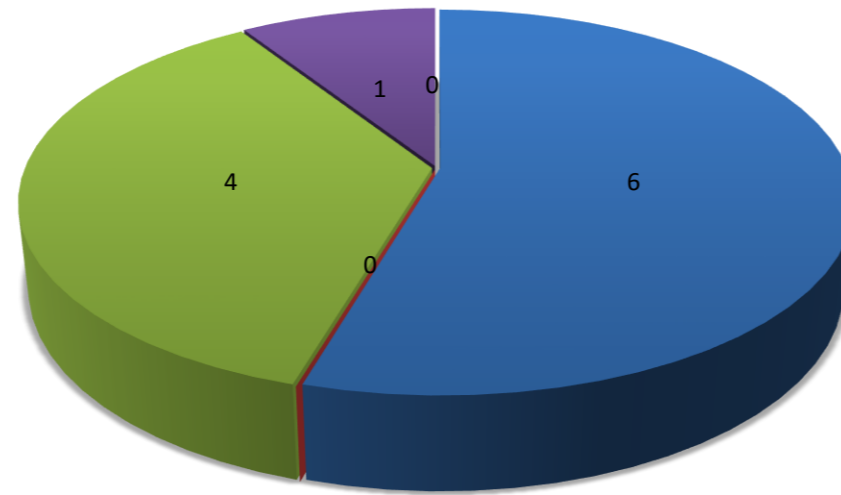


### Evolução dos Atendimentos por Área - 2014-2016



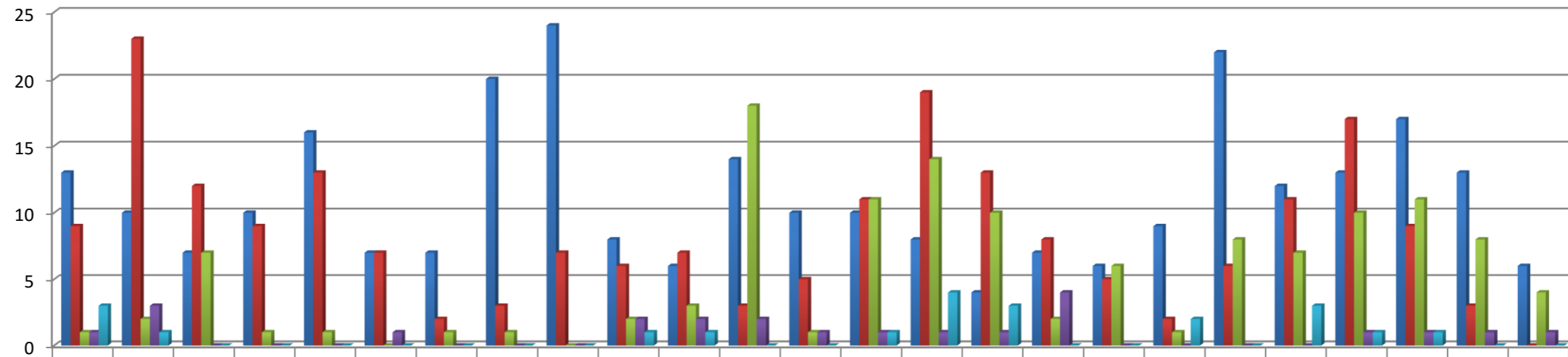
Accor Contabilidade Fiscal Folha Outros Priori Rumo

**Casos não resolvidos  
por área  
Julho/2016**



- Folha
- Fiscal
- Contabilidade
- Acsor
- Rumo

**2014  
-  
2016**



	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7
Folha	13	10	7	10	16	7	7	20	24	8	6	14	10	10	8	4	7	6	9	22	12	13	17	13	6
Fiscal	9	23	12	9	13	7	2	3	7	6	7	3	5	11	19	13	8	5	2	6	11	17	9	3	0
Contabilidade	1	2	7	1	1	0	1	1	0	2	3	18	1	11	14	10	2	6	1	8	7	10	11	8	4
Acsor	1	3	0	0	0	1	0	0	0	2	2	2	1	1	1	1	4	0	0	0	0	1	1	1	1
Rumo	3	1	0	0	0	0	0	0	0	1	1	0	0	1	4	3	0	0	2	0	3	1	1	0	0

- Folha
- Fiscal
- Contabilidade
- Acsor
- Rumo