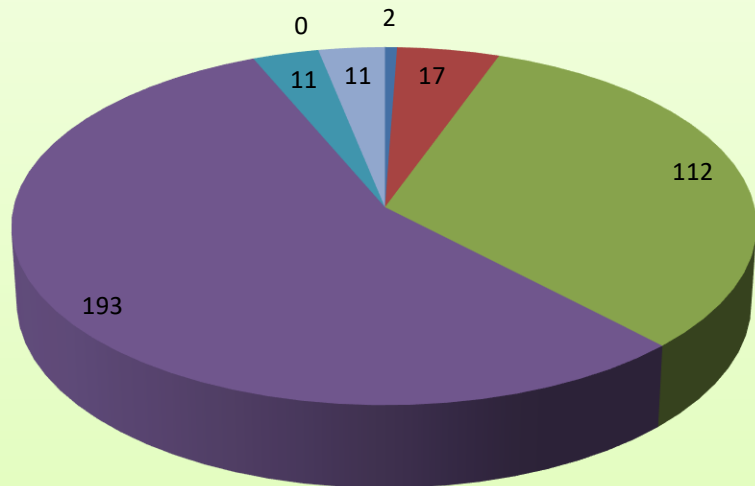
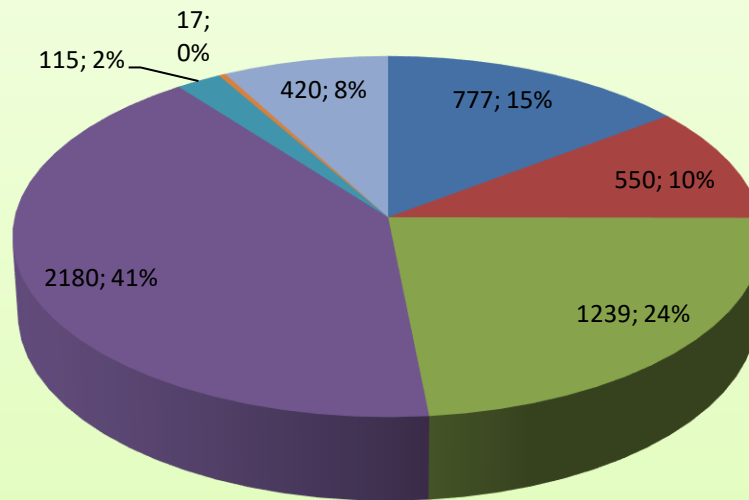


Áreas - Outubro/2017



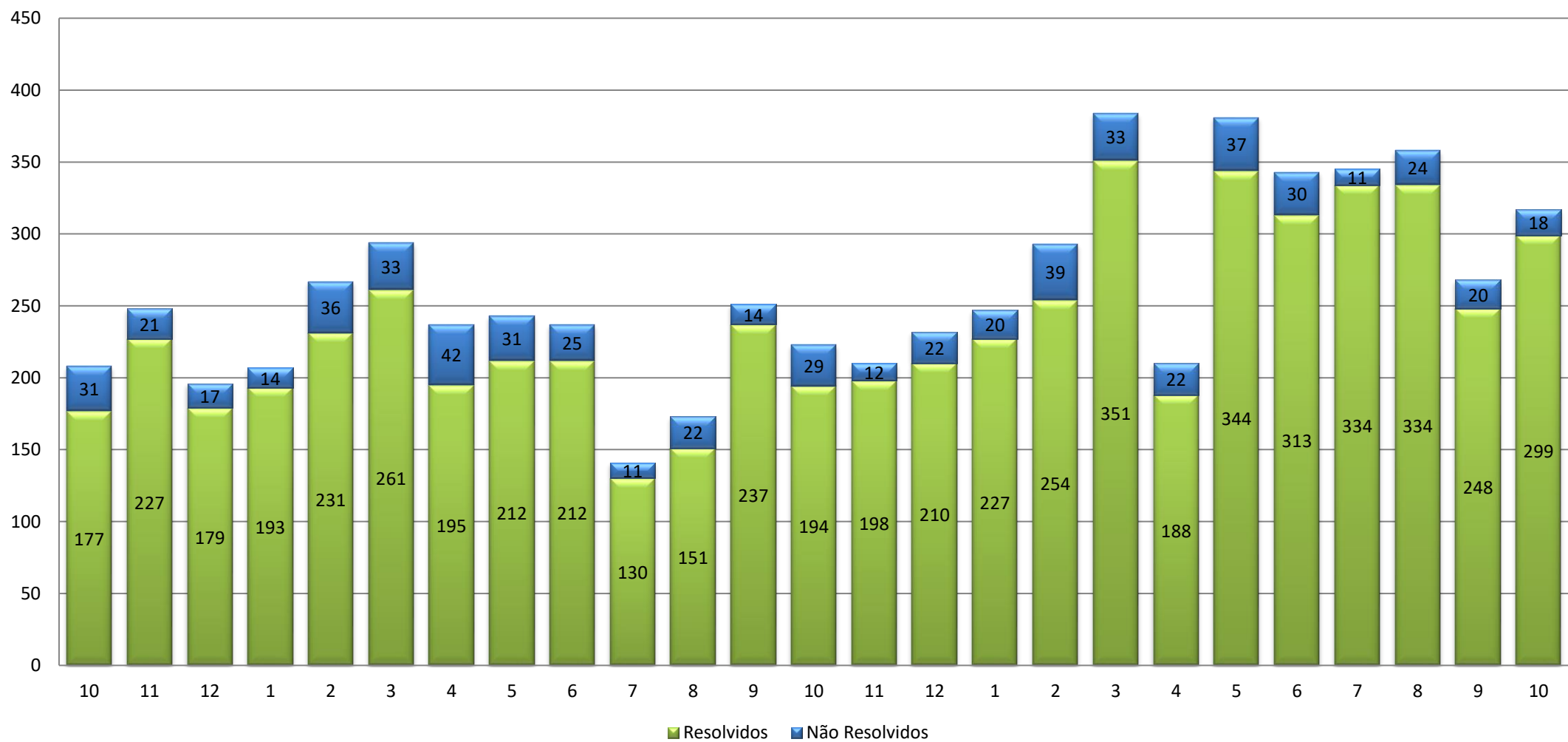
■ AcSOR ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

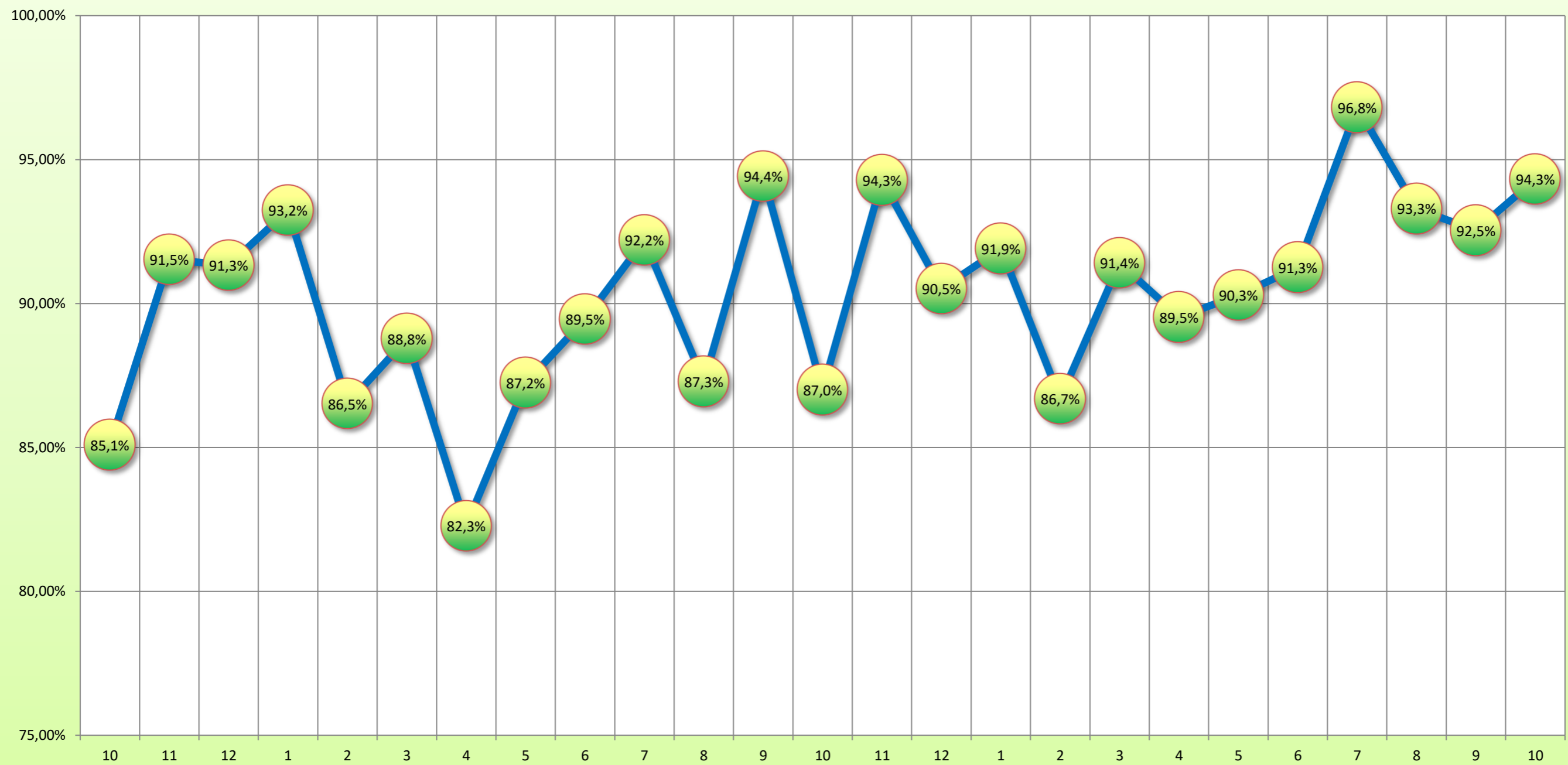


■ AcSOR ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

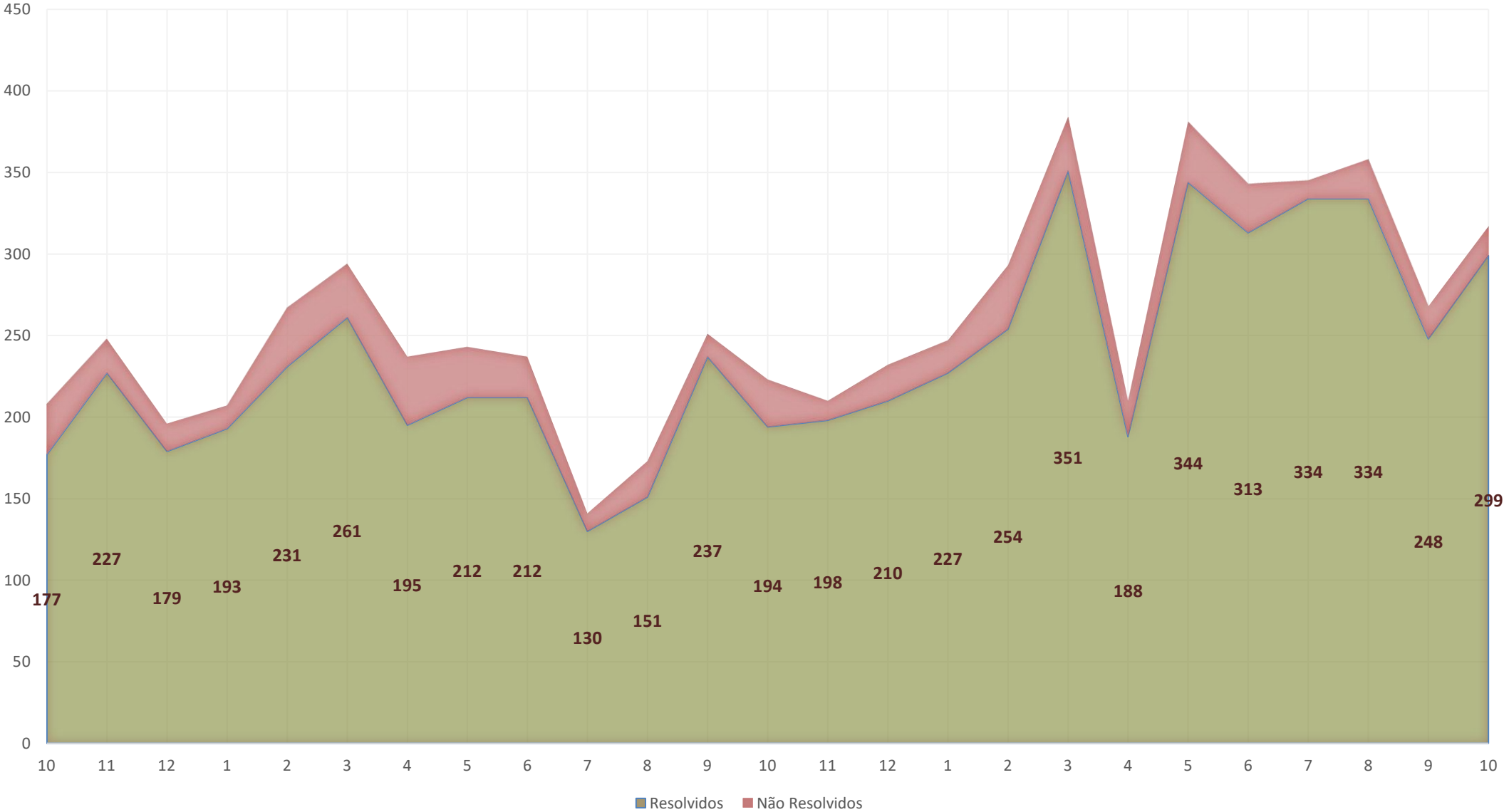
## Total de Atendimentos - 2015-2017



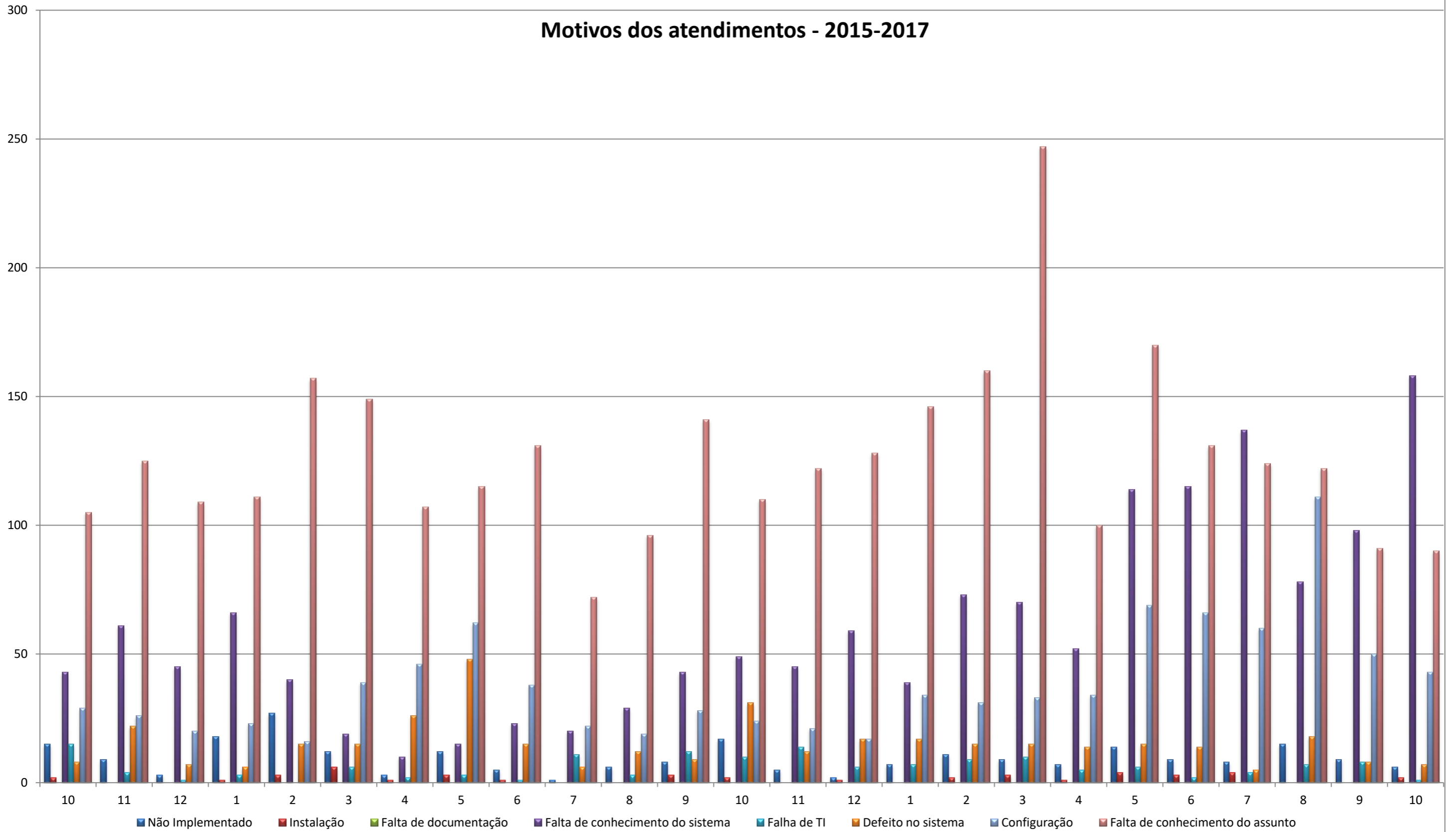
Casos Resolvidos no 1º Atendimento - 2015-2017



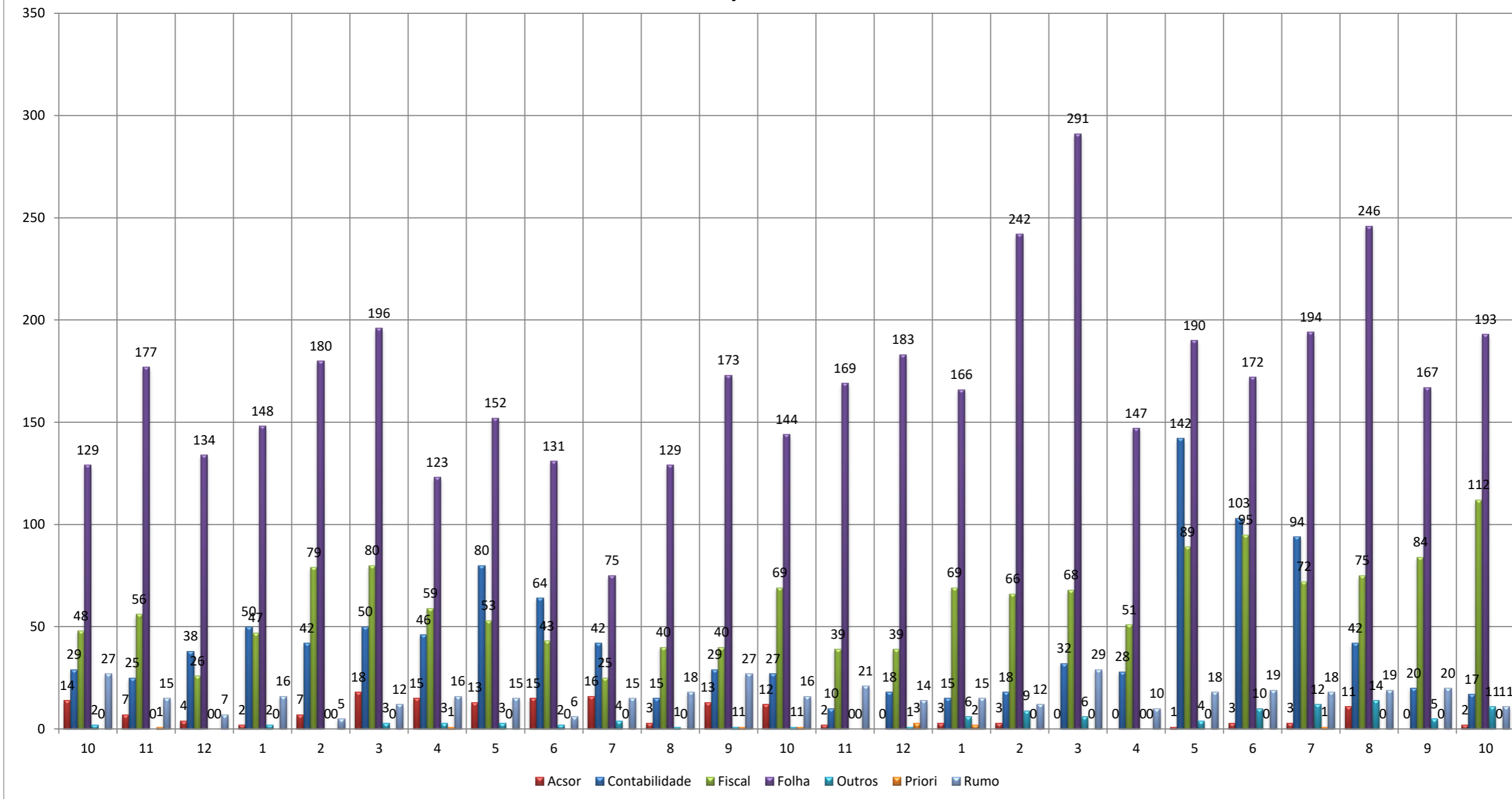
# EVOLUÇÃO DOS ATENDIMENTOS X NÃO RESOLVIDOS - 2015-2017



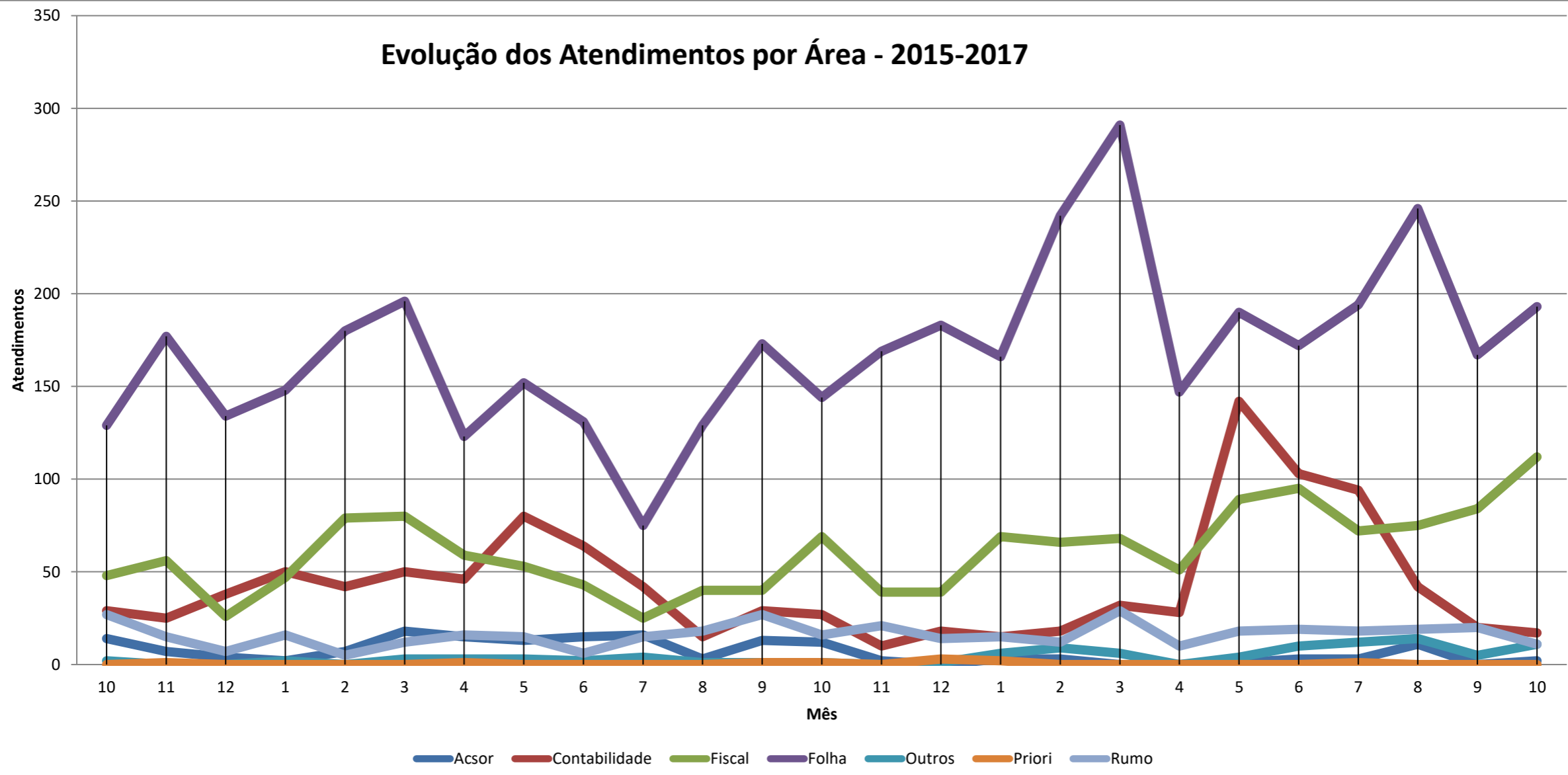
Motivos dos atendimentos - 2015-2017



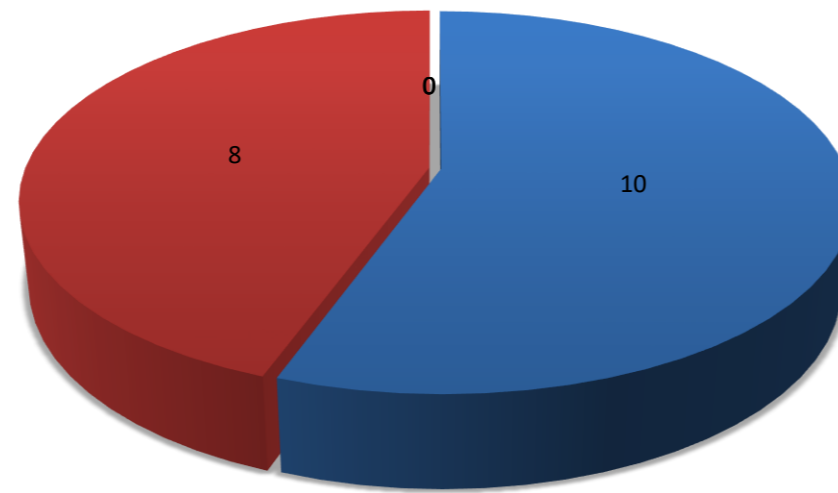
### Atendimentos por área - 2015-2017



### Evolução dos Atendimentos por Área - 2015-2017

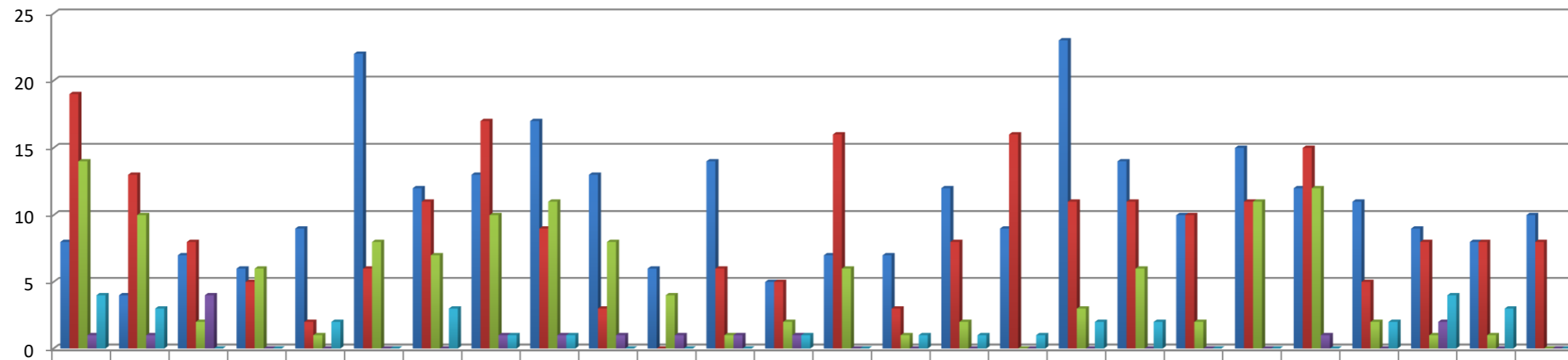


**Casos não resolvidos  
por área  
Outubro/2017**



- Folha
- Fiscal
- Contabilidade
- Acsor
- Rumo

**2015  
-  
2017**



	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	
Folha	8	4	7	6	9	22	12	13	17	13	6	14	5	7	7	12	9	23	14	10	15	12	11	9	8	10
Fiscal	19	13	8	5	2	6	11	17	9	3	0	6	5	16	3	8	16	11	11	10	11	15	5	8	8	8
Contabilidade	14	10	2	6	1	8	7	10	11	8	4	1	2	6	1	2	0	3	6	2	11	12	2	1	1	0
Acsor	1	1	4	0	0	0	0	1	1	1	1	1	1	0	0	0	0	0	0	0	0	1	0	2	0	0
Rumo	4	3	0	0	2	0	3	1	1	0	0	0	1	0	1	1	1	2	2	0	0	0	2	4	3	0

- Folha
- Fiscal
- Contabilidade
- Acsor
- Rumo