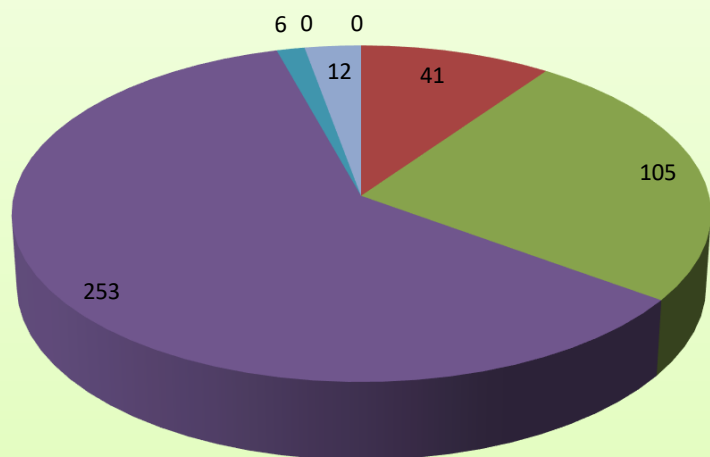
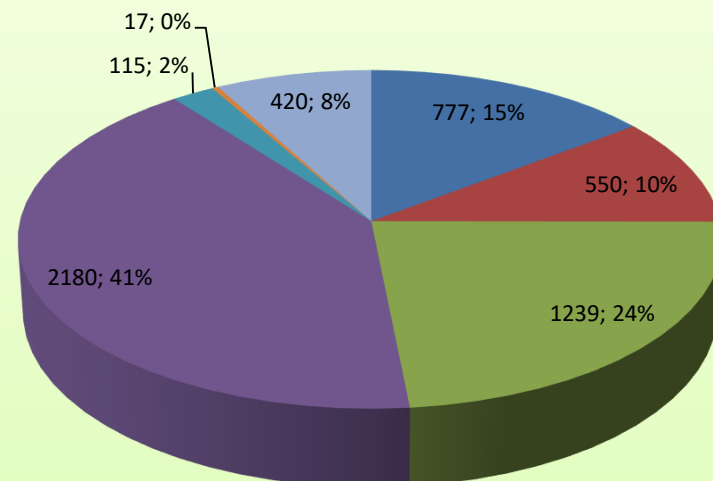


Áreas - Janeiro/2018



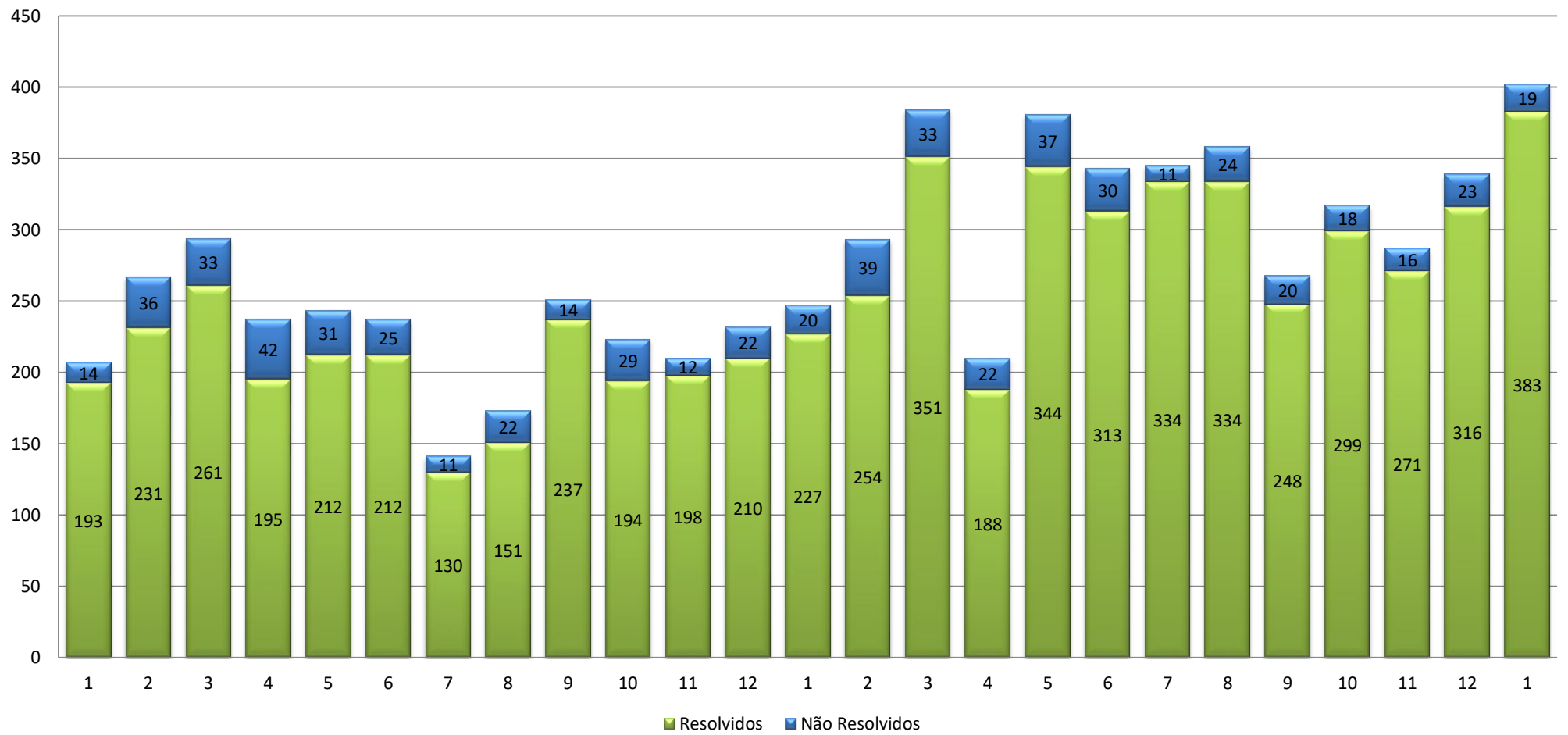
■ Acsor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

Áreas - Total

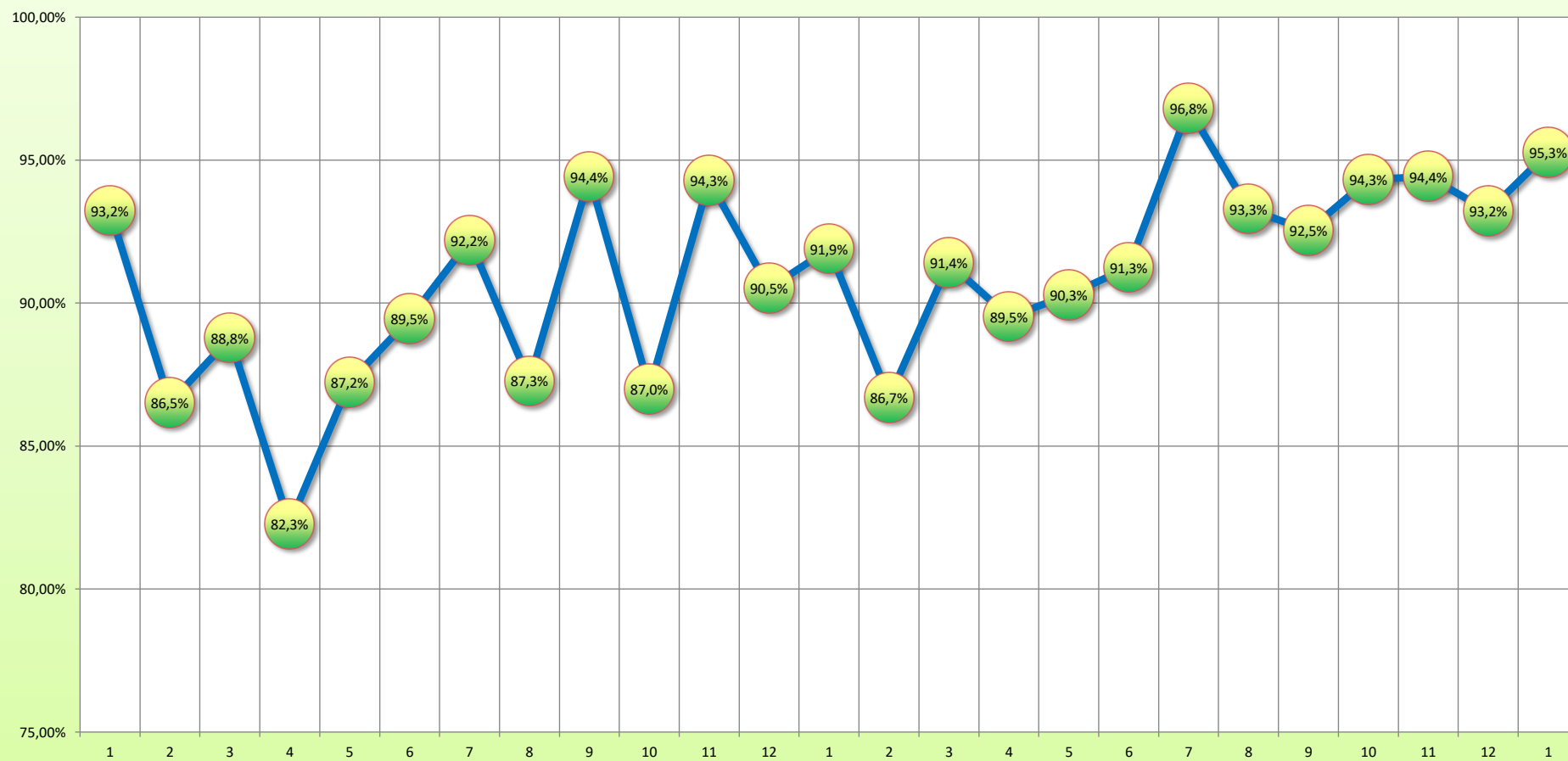


■ Acsor ■ Contabilidade ■ Fiscal ■ Folha ■ Outros ■ Priori ■ Rumo

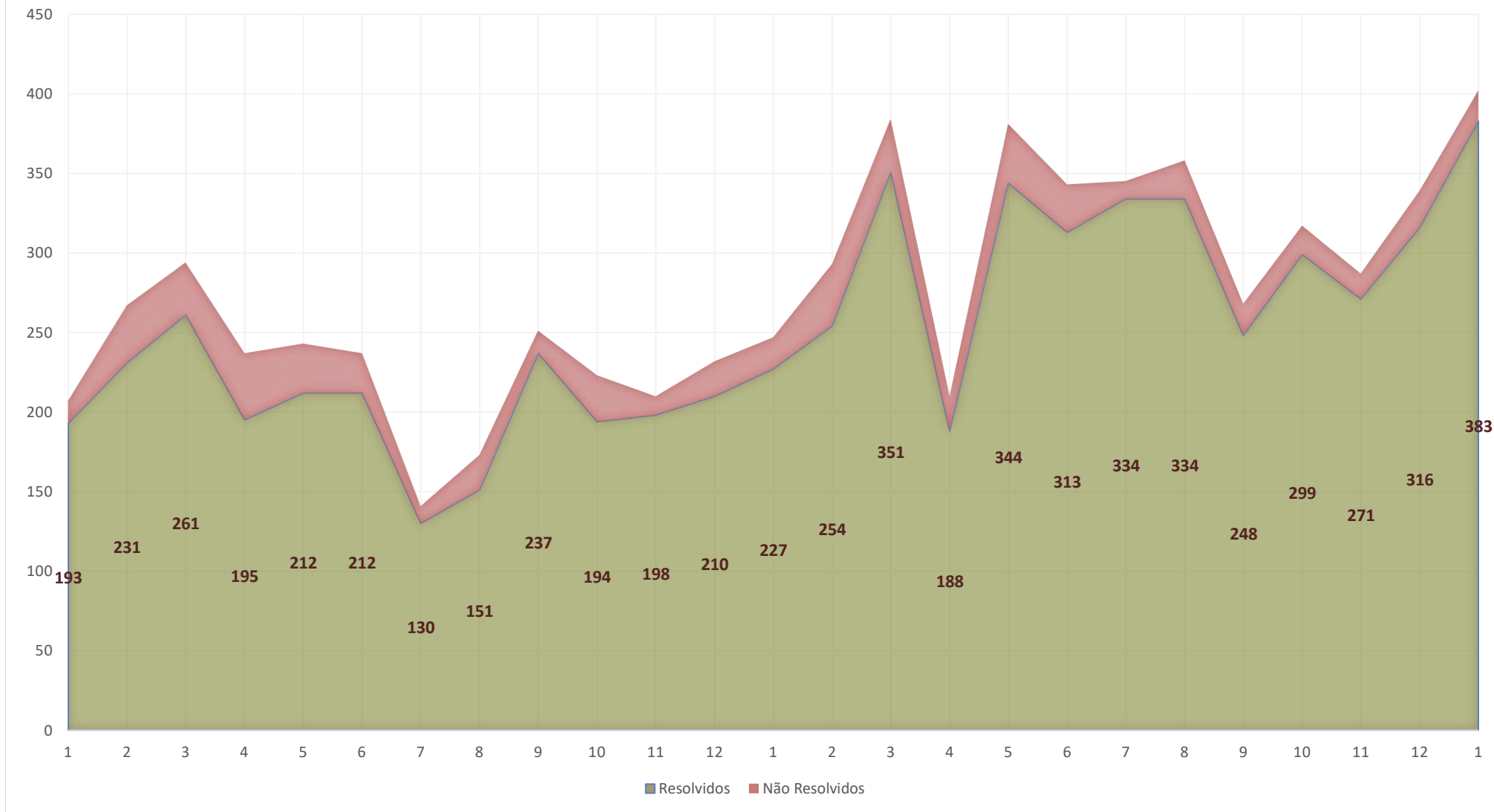
Total de Atendimentos - 2015-2018



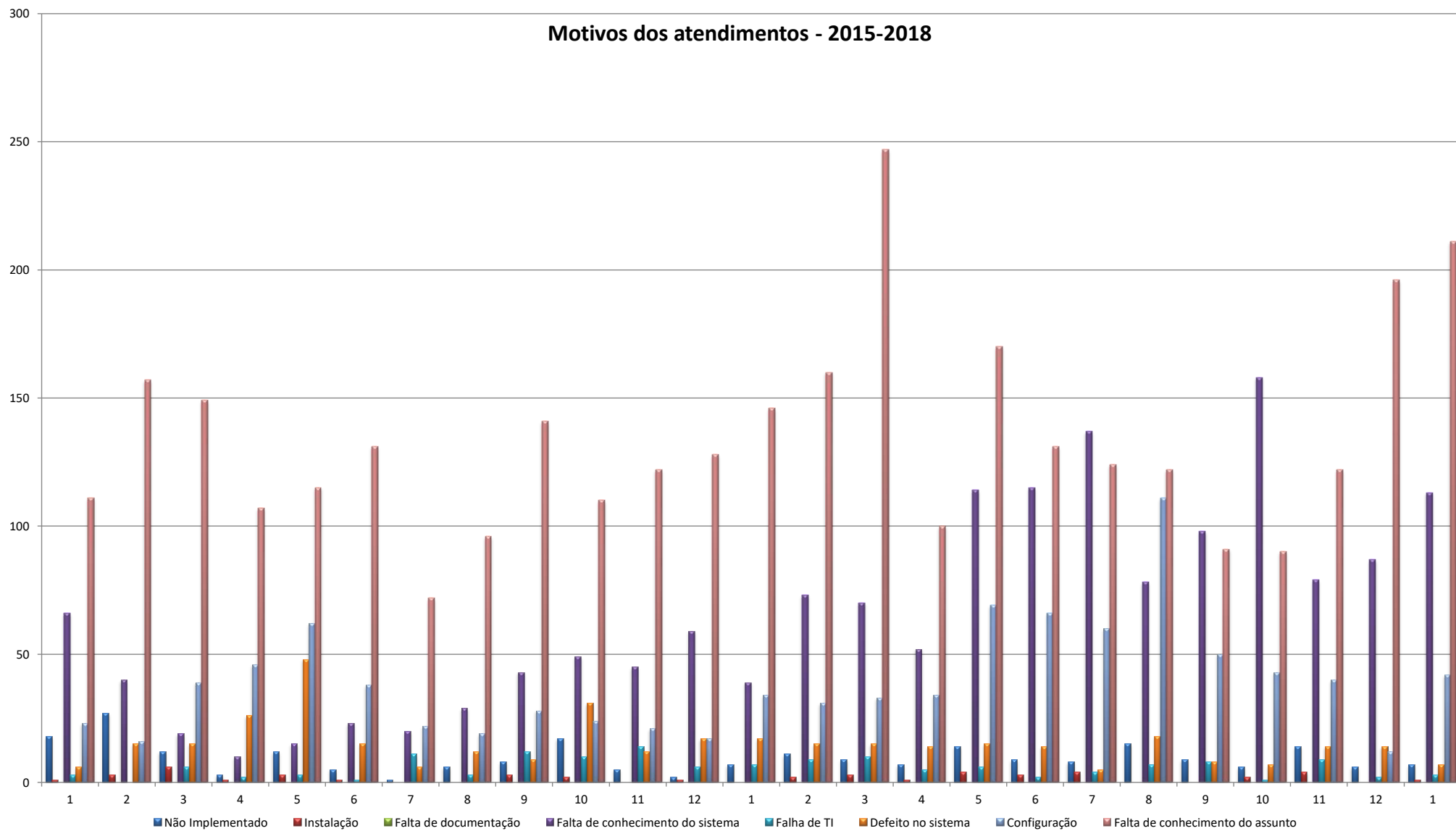
Casos Resolvidos no 1º Atendimento - 2015-2018



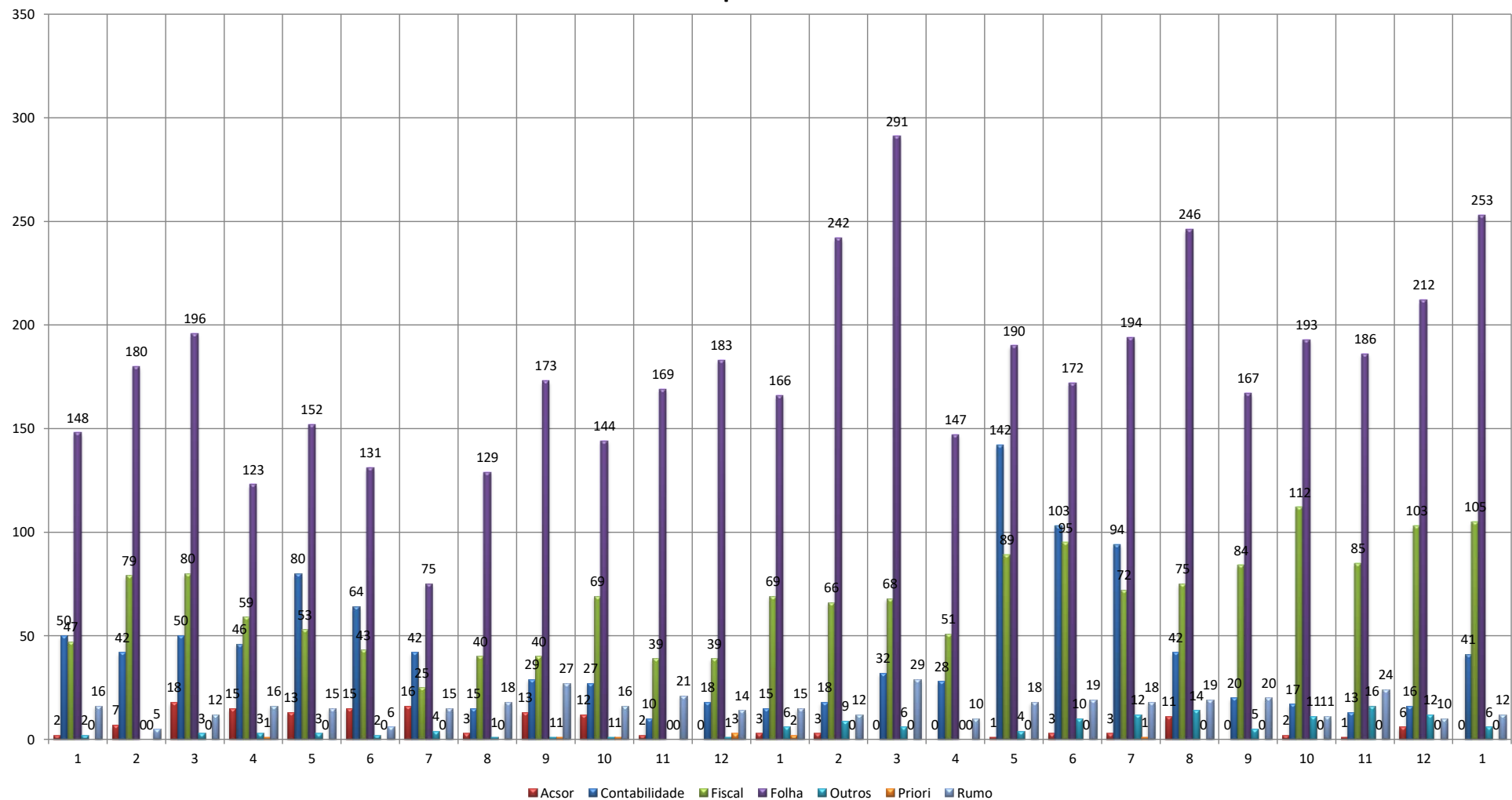
EVOLUÇÃO DOS ATENDIMENTOS X NÃO RESOLVIDOS - 2015-2018



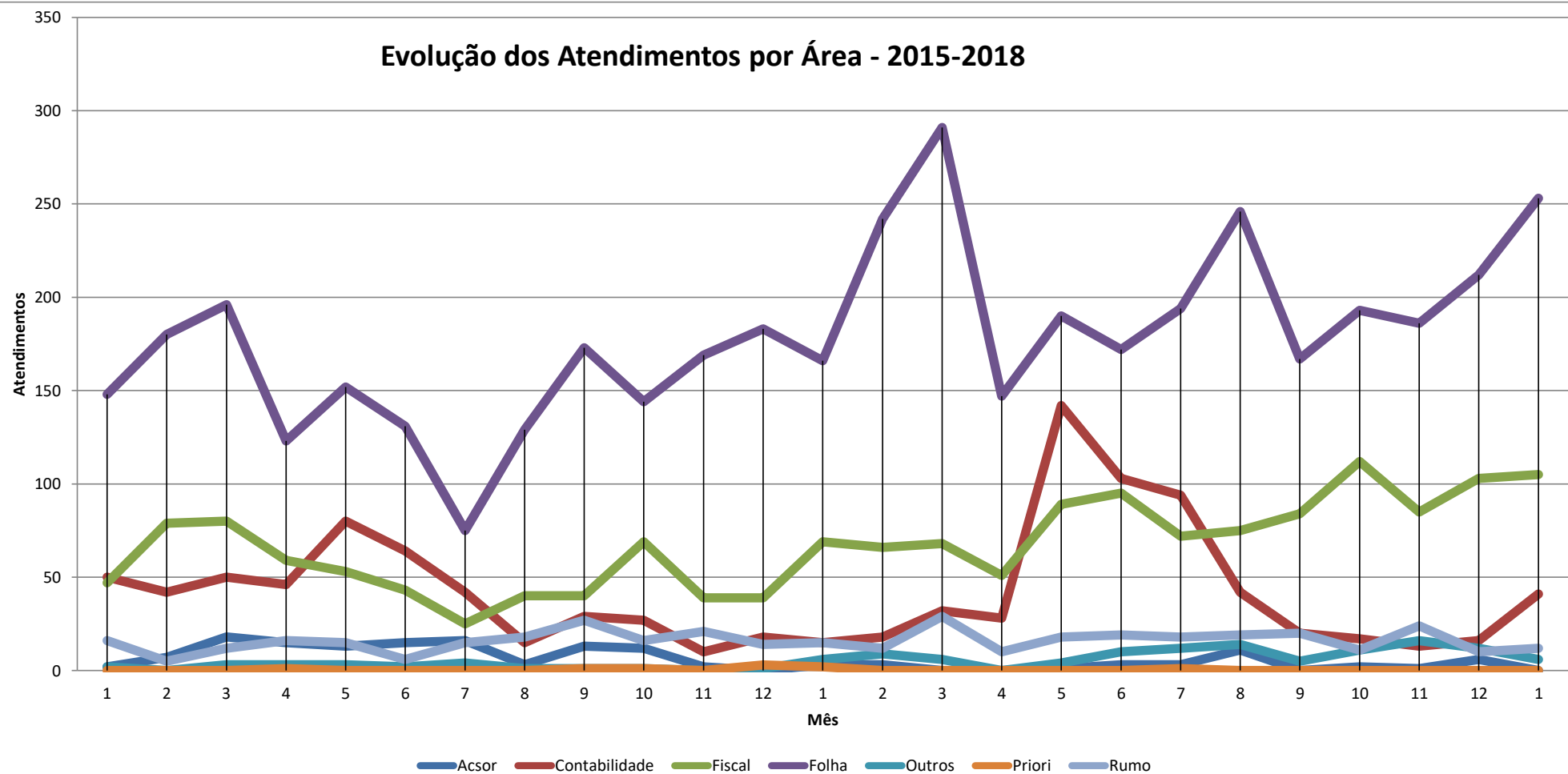
Motivos dos atendimentos - 2015-2018



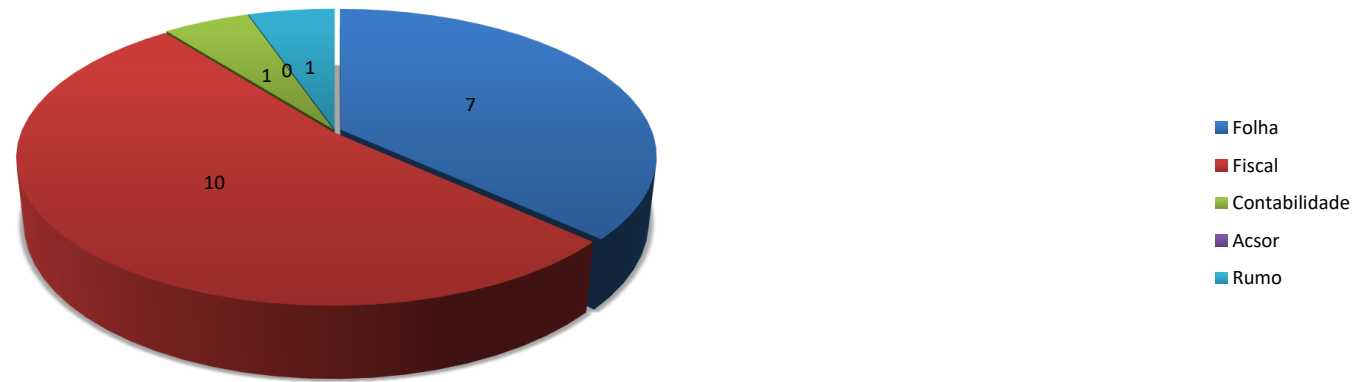
Atendimentos por área - 2015-2018



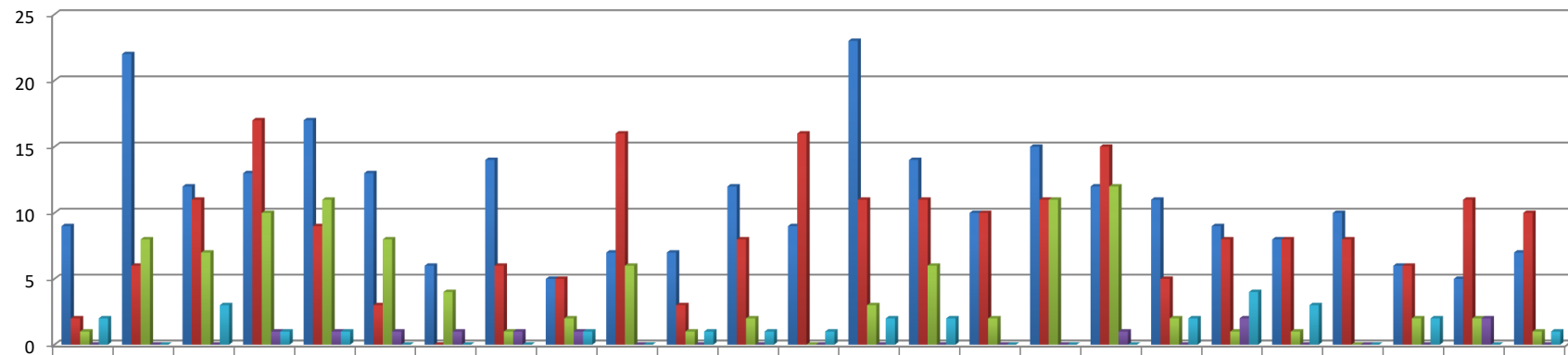
Evolução dos Atendimentos por Área - 2015-2018



**Casos não resolvidos
por área
Janeiro/2017**



**2015
-
2018**



	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1
Folha	9	22	12	13	17	13	6	14	5	7	7	12	9	23	14	10	15	12	11	9	8	10	6	5	7
Fiscal	2	6	11	17	9	3	0	6	5	16	3	8	16	11	11	10	11	15	5	8	8	8	6	11	10
Contabilidade	1	8	7	10	11	8	4	1	2	6	1	2	0	3	6	2	11	12	2	1	1	0	2	2	1
AcSOR	0	0	0	1	1	1	1	1	1	0	0	0	0	0	0	0	0	1	0	2	0	0	0	2	0
Rumo	2	0	3	1	1	0	0	0	1	0	1	1	1	2	2	0	0	0	2	4	3	0	2	0	1

Folha Fiscal Contabilidade AcSOR Rumo